

Charlotte County, FL The National Community Survey

Report of Results 2020

Report by:





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About The NCS™

The National Community Survey™ (The NCS™) report is about the "livability" of Charlotte County. The phrase "livable community" is used here to evoke a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live.

Great communities are partnerships of the government, private sector, community-based organizations and residents, all geographically connected. The NCS captures residents' opinions considering ten central facets of a community:

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- Health and Wellness
- Education, Arts, and Culture
- Inclusivity and Engagement

The report provides the opinions of a representative sample of 521 residents of Charlotte County collected from November 6, 2020 to December 23, 2020. The margin of error around any reported percentage is 4% for all respondents and the response rate for the 2020 survey was 18%. Survey results were weighted so that the demographic profile of respondents was representative of the de..

How the results are reported

For the most part, the percentages presented in the following tabs represent the "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., "excellent" and "good," "very safe" and "somewhat safe," etc.). On many of the questions in the survey respondents may answer "don't know." The proportion of respondents giving this reply is shown in the full set of responses included in the tab "Complete data." However, these responses have been removed from the analyses presented in most of the tabs. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Comparisons to benchmarks

NRC's database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 600 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community in the last five years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. In each tab, Charlotte County's results are noted as being "higher" than the benchmark, "lower" than the benchmark or "similar" to the benchmark, meaning that the average rating given by Charlotte County residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as "higher" or "lower" than the benchmark means that Charlotte County's average rating for a particular item was more than 10 points different than the benchmark. If a rating was "much higher" or "much lower," then Charlotte County's average rating was more than 20 points different when compared to the benchmark.

Trends over time

Trend data for Charlotte County represent important comparison data and should be examined for improvements or declines*. Deviations from stable trends over time represent opportunities for understanding how local policies, programs, or public information may have affected residents' opinions. Changes between survey years have been noted with an arrow and the percent difference. If the difference is greater than six percentage points between the 2018 and 2020 surveys, the change is statistically significant.

* In 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.



Methods

Selecting survey recipients

All households within Charlotte County were eligible to participate in the survey. A list of all households within the zip codes serving Charlotte County was purchased from Go-Dog Direct based on updated listings from the United States Postal Service. Since some of the zip codes that serve Charlotte County households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file. Addresses located outside of Charlotte County boundaries were removed from the list of potential households to survey. Each address identified as being within county boundaries was further identified as being within one of the three geographic subareas of the County. From that list, addresses were randomly selected as survey recipients, with multi-family housing units (defined as those with a unit number) sampled at a rate of 5:3 compared to single family housing units.

An individual within each household was selected using the birthday method. The birthday method selects a person within the household by asking the "person whose birthday has most recently passed" to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the introduction of the survey.

Conducting the survey

The 3,200 randomly selected households received mailings beginning on November 6, 2020 and the survey remained open for seven weeks. For 1,700 households, the first mailing was a postcard inviting the household to participate in the survey. The next mailing contained a cover letter with instructions, the survey questionnaire, and a postage-paid return envelope. The final mailing contained a reminder letter, another survey, and a postage-paid return envelope. For the remaining 1,500 households, the first mailing was a postcard inviting the household to participate, followed one week later by a reminder postcard. All mailings included a web link to give residents the opportunity to respond to the survey online. All follow-up mailings asked those who had not completed the survey to do so and those who had already done so to refrain from completing the survey again.

About 7% of the 3,200 mailed invitations or surveys were returned because the household address was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 2,976 households that received the invitations to participate, 521 completed the survey, providing an overall response rate of 18%. The response rate was calculated using AAPOR's response rate #2* for mailed surveys of unnamed persons.

It is customary to describe the precision of estimates made from surveys by a "level of confidence" and accompanying "confidence interval" (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents' opinions are relied on to estimate all residents' opinions. The margin of error for the Charlotte County survey is no greater than plus or minus four percentage points around any given percent reported for all respondents (521 completed surveys).

In addition to the randomly selected "probability sample" of households, a link to an online open participation survey was publicized by Charlotte County. The open participation survey was identical to the probability sample survey with two small updates; it included a map at the beginning asking where the respondent lives and a question about where they heard about the survey. The open participation survey was open to all county residents and became available on December 10. The survey remained open for two weeks.

The data presented in the following tabs exclude the open participation survey data, but a tab at the end provides the complete frequency of responses to questions by the open participation respondents.

Analyzing the data

Responses from mailed surveys were entered into an electronic dataset using a "key and verify" method, where all responses are entered twice and compared to each other. Any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed. Responses from surveys completed on Polco were downloaded and merged with the mailed survey responses.

For the probability sample survey, the demographics of the survey respondents were compared to those found in the 2010 Census and 2017 American Community Survey estimates for adults in Charlotte County. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting were sex, age, housing tenure, housing unit type, race, ethnicity, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Alogrithm.* The results of the weighting scheme for the probability sample are presented in the following table.

		Unweighted	Weighted	Target*
Age	18-34	2%	9%	15%
	35-54	10%	24%	22%
	55+	88%	68%	63%
Area	Mid	46%	47%	47%
	South	27%	26%	25%
	West	28%	27%	28%
Hispanic	No, not Spanish, Hispanic or Latino	97%	95%	94%
	Yes, I consider myself to be Spanish, Hispanic or Latino	3%	5%	6%
Housing type	Attached	23%	19%	18%
	Detached	77%	81%	82%
Race/ethnicity	Not white alone	13%	15%	14%
	White alone	87%	85%	86%
Sex	Female	54%	53%	52%
	Male	46%	47%	48%
Sex/age	Female 18-34	1%	5%	7%
	Female 35-54	6%	12%	11%
	Female 55+	47%	36%	33%
	Male 18-34	1%	4%	8%
	Male 35-54	4%	12%	11%
	Male 55+	41%	32%	30%
Tenure	Own	91%	80%	78%
	Rent	9%	20%	22%

The survey datasets were analyzed using all or some of a combination of the Statistical Package for the Social Sciences (SPSS), R, Python and Tableau. For the most part, the percentages presented in the reports represent the "percent positive." The percent positive is the combination of the top two most positive response options (i.e., "excellent" and "good," "very safe" and "somewhat safe," "essential" and "very important," etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating "yes" or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer "don't know." The proportion of respondents giving this reply is shown in the full set of responses included in the tab "Complete data". However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Contact

Charlotte County funded this research. Please contact Charlotte County Public Information Coordinator Elaine Jones at elaine.jones@charlottecountyfl.gov if you have any questions about the survey.

Survey Validity

See the Polco Knowledge Base article on survey validity at https://info.polco.us/knowledge/statistical-vali

 * See AAPOR's Standard Definitions for more information at <u>https://www.aapor.org/Publications-Media/AAPOR-Journals/Standard-Definitions.aspx</u>
 * Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from <u>https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf</u>

* Targets come from the 2010 Census and 2017 American Community Survey

Highlights

Utilities is an area of focus for the County, with significant ratings changes noted.

Utilities were rated relatively lower in quality and higher in importance than other facets of community livability, thus bringing attention to this facet as a potential area of focus for the County. Generally, ratings in this area were positive and similar to the national and Florida benchmark comparisons: about 8 in 10 residents gave excellent or good ratings to utility billing, and about two-thirds were pleased with the overall quality of the utility infrastructure in Charlotte County and affordable high-speed internet access. However, several changes in ratings over time were noted in 2020. While the ratings for storm water management and drinking water increased from 2018 to 2020 (to 71% and 67% excellent or good, respectively), ratings decreased for garbage collection (71% excellent or good) and sewer services (66%). Garbage collection in particular might be a focus point as this represented a 23% decrease since 2018.

Many long-term improvements are noted across multiple facets of livability.

Survey respondents in 2020 tended to give ratings to aspects of Economy in Charlotte County that were similar to those given in other communities across the nation and elsewhere in Florida. While most ratings remained stable since 2018, it is notable many ratings in this category have improved significantly when looking at longer-term trends. Aspects for which ratings have increased by about 20% or more since each was first asked about on the survey were the overall economic health of the County (64% in 2020), Charlotte County as a place to work (55% excellent or good), economic development, (51%) and employment opportunities (40%).

Similar to Economy, while most ratings for Community Design were similar to the benchmarks and remained stable since 2018, longer-term improvements were noted. Aspects of Community Design for which ratings have increased by about 10% or more since the question was first included on the survey included neighborhood as a place to live (87% in 2020), overall design or layout of Charlotte County's residential and commercial areas (61%), overall appearance of the County (59%), overall quality of new development (52%), code enforcement (44%), availability of affordable quality housing (39%), and land use, planning, and zoning (36%). Notably, availability of affordable quality housing, land use, planning and zoning, and code enforcement ratings have all increased by at least 20 points since these questions were first asked in 2007.

Finally, in Safety, long-term ratings improvements were noted for feelings of safety from property crime and violent crime (roughly 40% increases since 2007), crime prevention, and animal control (30% increases over the same time frame).

Other long-term trends improvements included Charlotte County open space, paths and walking trails, ease of travel and by bicycle, recreational opportunities, affordable quality health care and health services, among others.

Facets of livability

Resident perceptions of quality and importance for each of the facets of community livability provide an overview of community strengths and challenges that are useful for planning, budgeting and performance evaluation.

The charts below show the proportion of residents who rated the community facets positively for quality and the priority (importance) placed on each. Also displayed is whether local ratings were lower, similar, or higher than communities across the country (the national benchmark).



Quality ratings

		2008	2012	2016	2020
Please rate each of the following characteristics as they relate to Charlotte County as a whole.	Overall economic health of Charlotte County		36%		648 A12.18 Similar
	Overall quality of the transportation			7	47%
	system (auto, bicycle, foot, bus) in Charlotte County				• v 31.4% Lower
	Overall design or layout of Charlotte County's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)			50%	61% A8.4% Similar
	Overall quality of the utility infrastructure in Charlotte County (water, sewer, storm water, electric/gas)				62%
	Overall feeling of safety in Charlotte County			8	4% 78% ▼5.7% Similar
	Overall quality of natural environment in Charlotte County		83%		• 77% • 5.0% Similar
	Overall quality of parks and recreation opportunities				•79% Similar
	Overall health and wellness opportunities in Charlotte County			6:	69% A6.7% Similar
	Overall opportunities for education, culture and the arts			52%	53% v0.2% similar
	Residents' connection and engagement with their community				51% Similar

Importance ratings

		2008	2012	2016	2020
Please rate how important, if at all, you think it is for the Charlotte County community to focus on each of the following in the coming two years.	Overall economic health of Charlotte County		-		●94% 89% ▲4.1% Similar
	Overall quality of the transportation system (auto, bicycle, foot, bus) in Charlotte County				84% ▼7.9% Similar
	Overall design or layout of Charlotte County's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)			\$ 76%	80% A1.4% Similar
	Overall quality of the utility infrastructure in Charlotte County (water, sewer, storm water, electric/gas)				• 91 % Similar
	Overall feeling of safety in Charlotte County		95%⊛		● 92% ▼1.6% Similar
	Overall quality of natural environment in Charlotte County		80%®		83% 87% V4.2% Similar
	Overall quality of parks and recreation opportunities				81% Similar
	Overall health and wellness opportunities in Charlotte County		83%®	86%	83% V2.8% Similar
	Overall opportunities for education, culture and the arts			83%	738 ••••••••••••••••••••••••••••••••••••
	Residents' connection and engagement with their community		-	81%	67% v11.5% Similar

* The percentage of positive responses is shown. Positive responses may differ by question (e.g. "excellent" or "good", "very likely" or "somewhat likely").
** Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Balancing performance and importance

Every jurisdiction must balance limited resources while meeting resident needs and striving to optimize community livability. To this end, it is helpful to know what aspects of the community are most important to residents and which they perceive as being of higher or lower quality. It is especially helpful to know when a facet of livability is considered of high importance but rated as lower quality, as this should be a top priority to address.

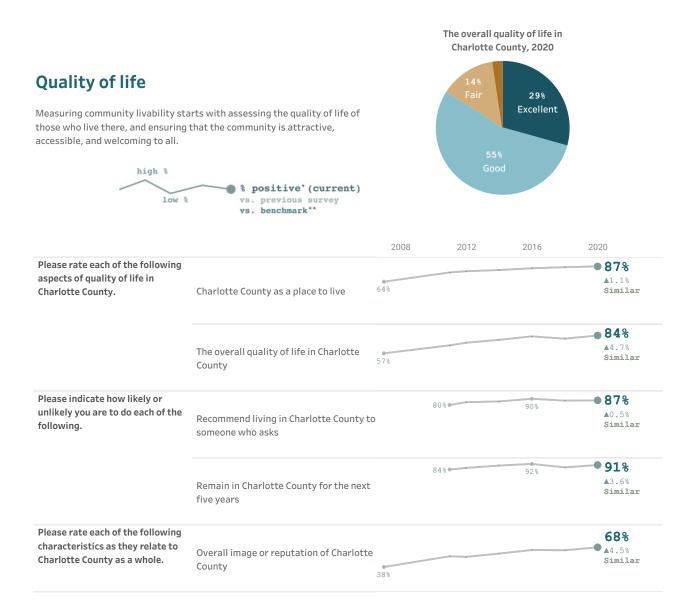
To help guide City staff and officials with decisions on future resource allocation, resident ratings of the importance of services were compared to their ratings of the quality of these services. To identify the services perceived by residents to have relatively lower quality at the same time as relatively higher importance, all services were ranked from highest perceived quality to lowest perceived quality and from highest perceived importance to lowest perceived importance. Some services were in the top half of both lists (higher quality and higher importance); some were in the top half of one list but the bottom half of the bottom half of both lists (higher quality and higher importance).

the other (higher quality and lower importance or lower quality and higher importance); and some services were in the bottom half of both lists.

Services were classified as "more important" if they were rated as essential or very important by 83% or more of respondents. Services were rated as "less important" if they received a rating of less than 83%. Services receiving quality ratings of excellent or good by 64% or more of respondents were considered of "higher quality" and those with ratings lower than 64% were considered to be of "lower quality." This classification uses the median ratings for quality and importance to divide the services in half.

The quadrants in the figure below show which community facets were given higher or lower importance ratings (up-down) and which had higher or lower quality ratings (right-left). Services categorized as higher in importance and lower in quality may warrant further investigation to see if changes to their delivery are necessary.





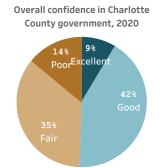
* The percentage of positive responses is shown. Positive responses may differ by question (e.g. "excellent" or "good", "very likely" or "somewhat likely").

** Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Governance

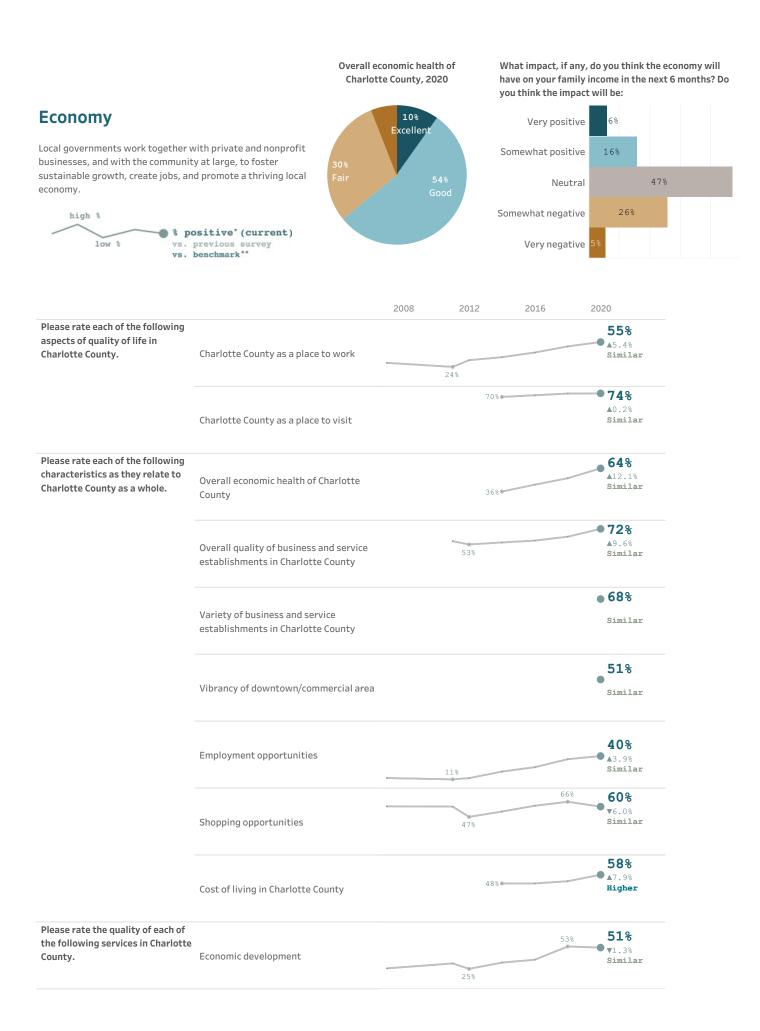
Strong local governments produce results that meet the needs of residents while making the best use of available resources, and are responsive to the present and future needs of the community as a whole.





		2008	2012	2016	2020
lease rate the quality of each of he following services in Charlotte ounty.	Public information services	\$ 55%			71% 60% v10.6% similar
	Overall customer service by Charlotte County employees (Sheriff, receptionists, planners, etc.)	69%			82% ▲5.6% Similar
Please rate the following categories of Charlotte County government performance.	The value of services for the taxes paid to Charlotte County	30%			58%
	The overall direction that Charlotte County is taking	29%			58% 54% v3.6% similar
	Overall confidence in Charlotte County government		398.●		518 A4.8% Similar
	Generally acting in the best interest of the community		45% 🍉		55%
	Being honest		43%∞		578 A7.0% Similar
	Being open and transparent to the publ	ic			548 Similar
	Informing residents about issues facing the community				48% Similar
	Treating all residents fairly		43% €		578 A5.7% Similar
					65 %
	Treating residents with respect				Simila

Overall, how would you rate the quality of the services provided by each of the following?	Charlotte County	8 44%	72%	698 v1.8% Similar
	The Federal Government	28%	46%	418 ••••••••••••••••••••••••••••••••••••

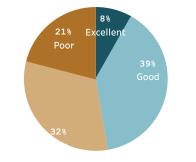


Overall quality of the transportation system in Charlotte County, 2020

Mobility

The ease with which residents can move about their communities, whether for commuting, leisure, or recreation, plays a major role in the quality of life for all who live, work, and play in the community.





		2008	2012	2016	2020
Please rate each of the following characteristics as they relate to Charlotte County as a whole.	Overall quality of the transportation system (auto, bicycle, foot, bus) in Charlotte County			79	47% ▼31.4% Lower
	Traffic flow on major streets	\$ 35%	6:	38	54% A3.5% Similar
	Ease of travel by car in Charlotte County	47%			● 72% ▲8.4% Similar
	Ease of travel by public transportation i Charlotte County	n	15%	24	% 23% ▼1.1% Lower
	Ease of travel by bicycle in Charlotte County	18%			43% A10.9% Similar
	Ease of walking in Charlotte County	27%			50% A2.0% Lower
ease rate the quality of each of e following services in Charlotte punty.	Traffic enforcement			71	61% v10.2% Similar
	Traffic signal timing		43%	50	% 46% ▼3.8% Similar
	Street repair	34%			54%
	Street cleaning				59% Similar



Note: Prior to 2020, "Overall quality of the transportation system" was "Overall ease of getting to the places you usually have to visit". Differences in ratings may be at least partially attributable to changes in question wording and should be interpreted cautiously.

Overall design or layout of Charlotte County's residential and commercial areas, 2020

Poor Excellent

8%

Community design

A well-designed community enhances the quality of life for its residents by encouraging smart land use and zoning, ensuring that affordable housing is accessible to all, and providing access to parks and other green spaces.



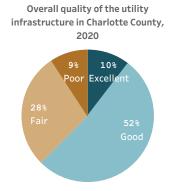
		2008	2012	2016	2020
Please rate each of the following aspects of quality of life in Charlotte County.	Your neighborhood as a place to live	و 78۶		\$88 888	● 87% ▼1.5% Similar
Please rate each of the following characteristics as they relate to Charlotte County as a whole.	Overall design or layout of Charlotte County's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)			50%	618 A8.4% Similar
	Well-planned residential growth				44 % Similar
	Well-planned commercial growth				37%
	Well-designed neighborhoods				51% Similar
	Public places where people want to spend time		60%	63: *	618 v1.8% Similar
	Variety of housing options			495	53% A4.5% Similar
	Availability of affordable quality housir	ng 19%	44%		39% A3.7% Similar
	Overall quality of new development in Charlotte County	८ 39१		555	52% ▼2.8% Similar
	Overall appearance of Charlotte County	43%	~~~~	683	598 v9.3% Similar
Please rate the quality of each of the following services in Charlotte County.	Land use, planning and zoning			37%	36%

-		15%	▲3.3% Similar
	Code enforcement (weeds, abandoned		44% ▲5.0%
	buildings, etc.)	22%	Similar

Services such as water, gas, electricity, and internet access play a vital role in ensuring the physical and economic health and well-being of the communities they serve.

Utilities



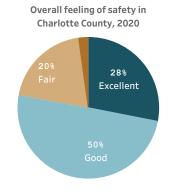


		2008	2012	2016	2020
Please rate each of the following characteristics as they relate to Charlotte County as a whole.	Overall quality of the utility infrastructure in Charlotte County (water, sewer, storm water, electric/gas)				62%
Please rate the quality of each of the following services in Charlotte County.	Affordable high-speed internet access				65% • Similar
	Garbage collection			948	71% V23.3% Similar
	Drinking water		54%		67% ▲9.6% Similar
	Sewer services			808	66% v13.9% Similar
	Storm water management (storm drainage, dams, levees, etc.)			49%	71% 18.1% Similar
					●80%
	Utility billing				Similar

Safety

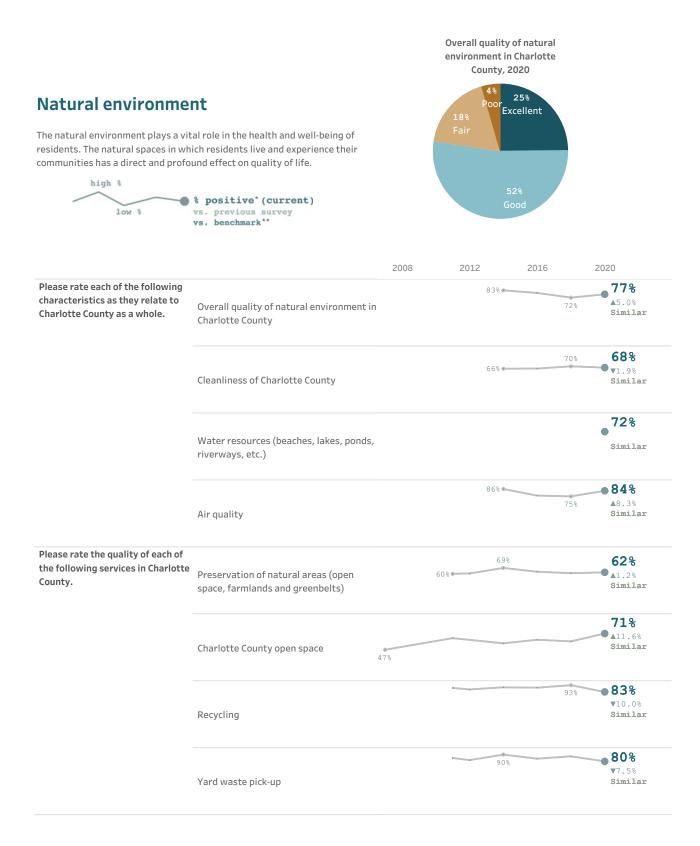
Public safety is often the most important task facing local governments. All residents should feel safe and secure in their neighborhoods and in the greater community, and providing robust safety-related services is essential to residents' quality of life.





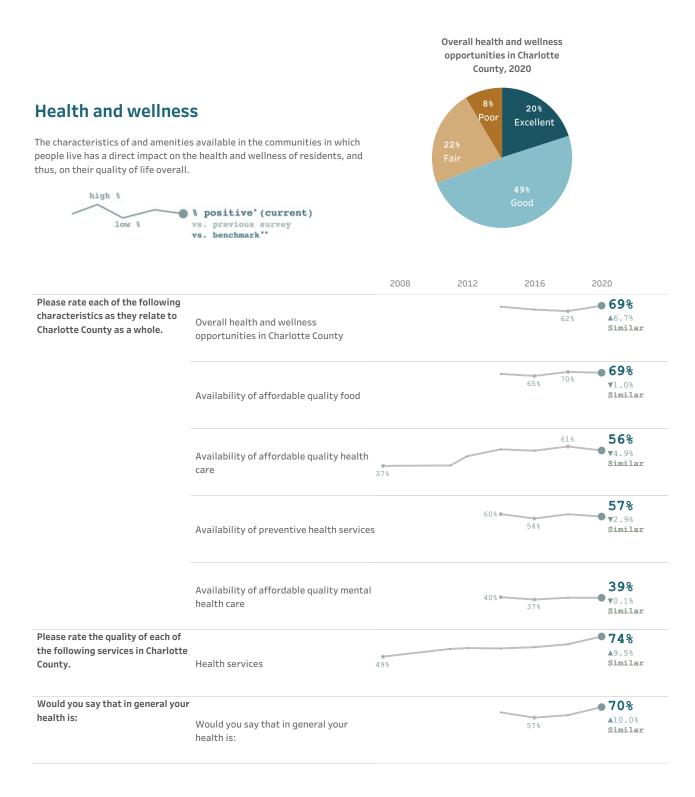
2008 2012 2016 2020 Please rate each of the following 84% **78**% ●▼5.7% characteristics as they relate to Overall feeling of safety in Charlotte Charlotte County as a whole. Similar County •97% Please rate how safe or unsafe you feel: 88% **▲**1.7% Similar In your neighborhood during the day ●91% 92% In Charlotte County's ▲0.9% 78% downtown/commercial area during the Similar day 80% From property crime Similar 37% 85% Similar From violent crime 45% 67% From fire, flood or other natural disaster Lower 87% Please rate the quality of each of 81% • the following services in Charlotte ▼4.3% 70% Police/Sheriff services Similar County. 77% 78% ۲ ▼0.1% Crime prevention Similar 49% 78% ▲10.9% Animal control Higher 47% ●86% 94% ▼7.8% Ambulance or emergency medical Similar services 83% 97% ▼14.4% Fire services Similar

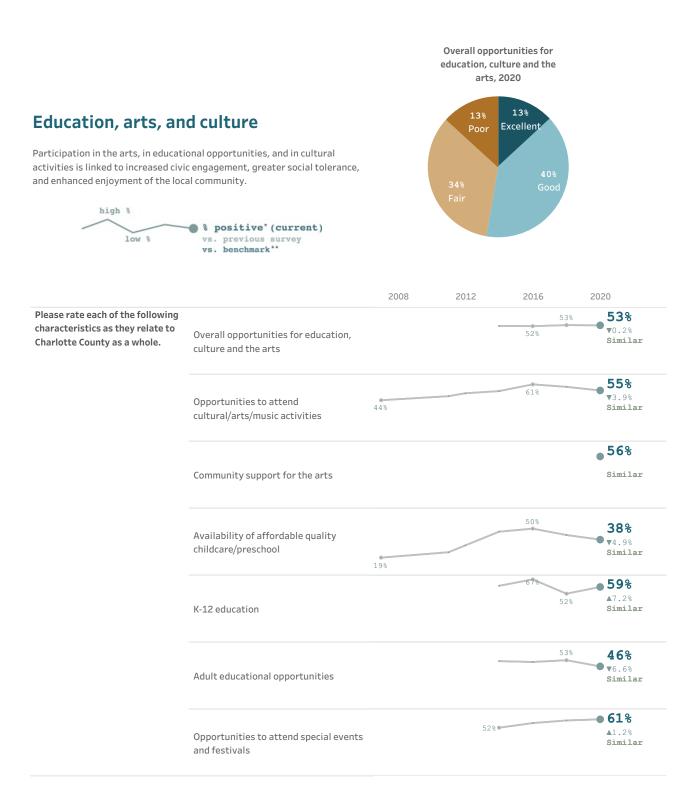
Fire prevention and education	© 70%	81%	76% •4.5% Similar
Emergency preparedness (services that prepare the community for natural disasters or other emergency situation		 77%	73% ••••••••••••••••••••••••••••••••••••

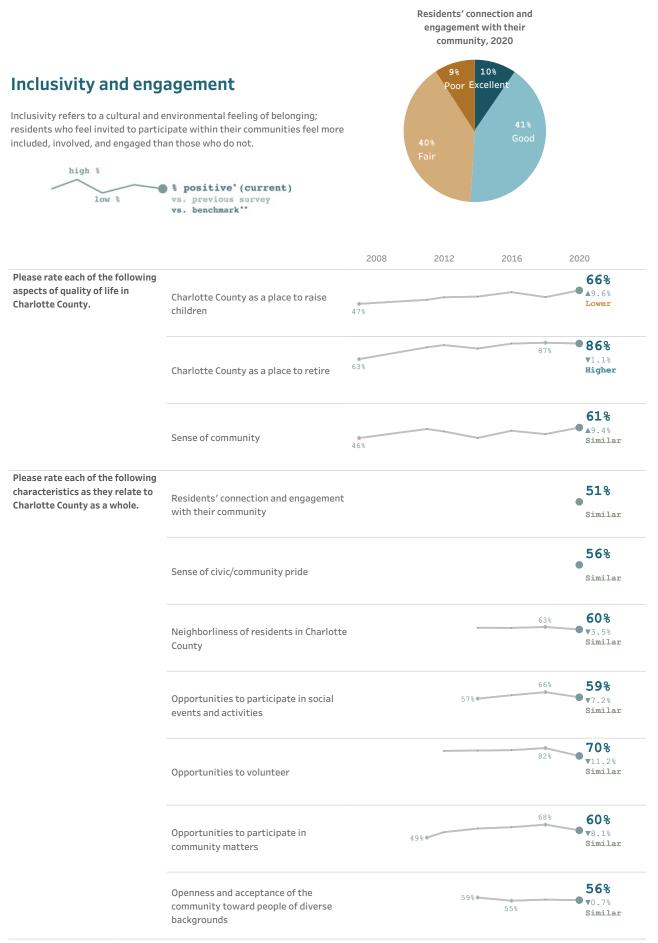


Overall quality of parks and recreation opportunities, 2020

Parks and recreation 30% "There are no communities that pride themselves on their quality of life, **Excellent** promote themselves as a desirable location for businesses to relocate, or maintain that they are environmental stewards of their natural resources, without such communities having a robust, active system of parks and recreation programs for public use and enjoyment." - National Recreation and Park Association high % % positive* (current) vs. previous survey vs. benchmark** low % 2008 2012 2016 2020 Please rate each of the following ●79% characteristics as they relate to Overall quality of parks and recreation Similar Charlotte County as a whole. opportunities 67% ▲15.3% Availability of paths and walking trails Similar 36% 65% ▲5.7% Fitness opportunities (including exercise 60% Similar classes and paths or trails, etc.) 67% ▲0.4% Recreational opportunities Similar 44% Please rate the quality of each of •73% 84% the following services in Charlotte 67% ▼5.1% Similar County. County parks 65% 66% ▼0.2% 57% Similar Recreation programs or classes 68% 62% ●▼5.2% Recreation centers or facilities 56% Similar







Similar Making all residents feel welcome at each of the following. **58**% Attracting people from diverse Similar backgrounds **65**% Valuing/respecting residents from Similar diverse backgrounds **62**% Taking care of vulnerable residents Similar (elderly, disabled, homeless, etc.)

Charlotte County community does

Residents' participation levels

		% yes	vs. benchmark *
Please indicate whether or not	Voted in your most recent local election	82%	Similar
you have done each of the following in the last 12 months.	Contacted Charlotte County (in-person, phone, email or web) for help or infor	55%	Higher
	Volunteered your time to some group/activity in Charlotte County	34%	Similar
	Watched (online or on television) a local public meeting	23%	Similar
	Attended a local public meeting (of local elected officials like City Council or C	20%	Similar
	Campaigned or advocated for a local issue, cause or candidate	18%	Similar
	Contacted Charlotte County elected officials (in-person, phone, email or web)	16%	Similar

% a few times a week

		or more	
In general, how many times do	Use or check email	94 %	Similar
you:	Access the internet from your home using a computer, laptop or tablet compu	92%	Similar
	Access the internet from your cell phone	86%	Similar
	Visit social media sites such as Facebook, Twitter, WhatsApp, etc.	69%	Lower
	Shop online	50%	Similar
	Share your opinions online	34%	Similar

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Custom questions

Below are the results of each custom question on the survey. The percentage of positive responses ("major source"/"minor source", "strongly prefer"/"somewhat prefer", or "excellent"/"good") is shown.

% positive

Please indicate how much of a source, if at all, you	County meetings	26%
consider each of the following to be for obtaining information about Charlotte County and its activities:	County website (www.CharlotteCountyFL.gov)	58%
	County Government TV Channel: CC-TV live on television	24%
	County Government TV Channel: CC-TV meetings live on Facebook	16%
	County Government TV Channel: CC-TV live on the website	21%
	Local newspapers	42%
	Network TV stations	53%
	Radio	33%
	Social media (such as Facebook, Twitter, YouTube, etc.)	32%
	Word of mouth	35%
	Charlotte County, FL mobile app	24%
	Phone call to a department	46%
Please indicate your level of preference for each of the following methods to provide your feedback	Public meetings	16%
regarding the enhancement and improvement of Charlotte County parks and recreation facilities and	Online survey	43%
services:	Customer service kiosk (in each facility)	23%
	Email requests via the County website	40%
	Social media (e.g., Facebook)	20%
The COVID-19 pandemic is challenging in many ways. How would you rate your household's current	Overall physical health	91%
condition on the following:	Overall emotional/social health	78%
	Overall economic health	74%
Please rate the overall response of the following government organizations to the COVID-19 pandemic:	The Federal Government	47%
government organizations to the covid-19 pandemit.	The State Government	50%
	Charlotte County Government	57%

National benchmark tables

Taking the pulse of the community has little meaning without knowing what pulse rate is too high and what is too low. Comparisons to results from other locations across the country can help provide context to the ratings received in Charlotte County.

Ratings are compared when there were at least five other communities in which a similar question was asked. Where comparisons are available, five columns are provided in the table. The first column shows the comparison of Charlotte County's rating to the benchmark. In that column, Charlotte County's results are noted as being "higher" than the benchmark, "lower" than the benchmark or "similar" to the benchmark, meaning that the average rating given by Charlotte County residents is statistically similar to or different (greater or lesser) than the benchmark. The second column is Charlotte County's "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., "excellent" and "good," "very safe" and "somewhat safe," etc.). The third column is the rank assigned to Charlotte County's rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. And finally, the fifth column shows the percentile for Charlotte County's result -- that is what percent of surveyed communities had a lower rating than Charlotte County.

The survey was administered during the COVID-19 pandemic, a time of challenge for many local governments. While we provide comparisons to national benchmarks, it is important to note that much of the benchmark data was collected prior to the pandemic. This may impact how your County's 2020 ratings co...

			0/		Number of	
Please rate each of the	Charlotte County as a place to live	Similar	% positive 87%	210	communities 381	Percentile 45
following aspects of	Your neighborhood as a place to live	Similar	87%	119	313	62
quality of life in	Charlotte County as a place to raise children	Lower	66%	302	378	20
Charlotte County.	Charlotte County as a place to varse children Charlotte County as a place to work	Similar	55%	242	361	33
	Charlotte County as a place to work	Similar	74%	98	296	67
	Charlotte County as a place to visit	Higher	86%	22	362	94
	The overall quality of life in Charlotte County	Similar	84%	204	438	54
	Sense of community	Similar	61%	164	309	47
Please rate each of the	Overall economic health of Charlotte County	Similar	64%	162	278	42
following characteristics	Overall quality of the transportation system (auto, bicy	Lower	47%	264	283	7
as they relate to	Overall design or layout of Charlotte County's residenti	Similar	61%	151	273	45
Charlotte County as a	Overall quality of the utility infrastructure in Charlotte	Similar	62%	29	41	24
whole.	Overall feeling of safety in Charlotte County	Similar	78%	210	359	42
	Overall quality of natural environment in Charlotte Cou	Similar	77%	178	284	38
	Overall quality of parks and recreation opportunities	Similar	79%	27	41	31
	Overall health and wellness opportunities in Charlotte C.	Similar	69%	167	276	40
	Overall opportunities for education, culture and the arts	Similar	53%	213	275	23
	Residents' connection and engagement with their com.	Similar	51%	26	41	32
Please indicate how	Recommend living in Charlotte County to someone who	Similar	87%	155	293	47
likely or unlikely you ar	Remain in Charlotte County for the next five years	Similar	91%	31	286	90
Please rate how safe or	In your neighborhood during the day	Similar	97%	138	352	61
unsafe you feel:	In Charlotte County's downtown/commercial area durin	Similar	91%	178	326	46
	From property crime	Similar	80%	21	55	59
	From violent crime	Similar	85%	34	55	34
	From fire, flood or other natural disaster	Lower	67%	36	41	6
Please rate the job you	Making all residents feel welcome	Similar	70%	23	41	40
feel the Charlotte County	Attracting people from diverse backgrounds	Similar	58%	20	41	48
community does at each	Valuing/respecting residents from diverse backgrounds	Similar	65%	23	41	40
of the following.	Taking care of vulnerable residents (elderly, disabled, h	Similar	62%	20	41	48
Please rate each of the	Overall quality of business and service establishments i	Similar	72%	83	282	71
following characteristics	Variety of business and service establishments in Charl	Similar	68%	11	40	71
as they relate to Charlotte County as a whole.	Vibrancy of downtown/commercial area	Similar	51%	122	259	53
	Employment opportunities	Similar	40%	194	313	38
	Shopping opportunities	Similar	60%	142	299	53
	Cost of living in Charlotte County	Higher	58%	45	276	84
	Overall image or reputation of Charlotte County	Similar	68%	219	351	38
Please rate each of the	Traffic flow on major streets	Similar	54%	114	336	66
following characteristics	Ease of public parking	Similar	65%	86	244	65
as they relate to	Ease of travel by car in Charlotte County	Similar	72%	131	312	58
Charlotte County as a whole.	Ease of travel by public transportation in Charlotte Cou	Lower	23%	204	248	18
	Ease of travel by bicycle in Charlotte County	Similar	43%	207	312	34

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Watched (online or on television) a local public meetingSimilar23%111s244Volunteered your time to some group/activity in CharlotSimilar34%163275Campaigned or advocated for a local issue, cause or canSimilar18%173255Voted in your most recent local electionSimilar82%541Used public transportation instead of drivingLower7%190228Carpooled with other adults or children instead of driving.Similar66%208260Walked or biked instead of drivingLower44%206268Please rate the quality of each of the following services in Charlotte County.Plublic information servicesSimilar60%201288Traffic enforcement County.Similar51%169288360360Street repairSimilar51%169288360Street cleaningSimilar51%169288360Street lightingSimilar51%128355Sidewalk maintenanceSimilar51%201313Sidewalk maintenanceSimilar51%204312Bus or transit servicesLower27%209243Land use, planning and zoningSimilar36%249303Code enforcement (weeds, abandoned buildings, etc.)Similar44%236370	-	Attended a local public meeting (of local elected official	Similar	20%	138	273	50
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Please rate the quality of each of the following services in Charlotte County.Public information servicesSimilarSimilar60%201289Economic developmentSimilar51%169288360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360360<		Carpooled with other adults or children instead of drivin	Similar	36%	208	260	20
each of the following services in Charlotte County.Economic developmentSimilar51%169288Traffic enforcement Traffic signal timingSimilar61%245360360Traffic signal timingSimilar46%198272360Street repairSimilar54%128355360Street cleaningSimilar59%201313360Street lightingSimilar57%221333360Sidewalk maintenanceSimilar51%200312360Bus or transit servicesLower27%209243360Land use, planning and zoningSimilar36%249303360Code enforcement (weeds, abandoned buildings, etc.)Similar44%236370		Walked or biked instead of driving	Lower	44%	206	268	23
services in Charlotte County.Traffic enforcementSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilarSimilar<		Public information services	Similar	60%	201	289	30
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Code enforcement (weeds, abandoned buildings, etc.)Similar44%236370							14
							18
Attornable bight speed internet access Similar 55% / 38							37
		Affordable high-speed internet access					81
Garbage collectionSimilar71%283339Detailing underSimilar67%216206							17
Drinking waterSimilar67%216306Sewer servicesSimilar66%258308							30
							17 58
							36
Power (electric and/or gas) utilitySimilar76%127197Utility billingSimilar80%43242							83
							4.2

	Police/Sheritt services	Similar	8T2	245	426	43
	Crime prevention	Similar	77%	131	356	64
	Animal control	Higher	78%	22	324	94
	Ambulance or emergency medical services	Similar	86%	216	327	34
	Fire services	Similar	83%	312	366	15
	Fire prevention and education	Similar	76%	188	289	35
	Emergency preparedness (services that prepare the co	Similar	73%	75	284	74
	Preservation of natural areas (open space, farmlands an	Similar	62%	138	262	48
	Charlotte County open space	Similar	71%	63	252	75
	Recycling	Similar	83%	91	344	74
	Yard waste pick-up	Similar	80%	103	272	63
	County parks	Similar	73%	239	316	25
	Recreation programs or classes	Similar	65%	226	317	29
	Recreation centers or facilities	Similar	62%	199	285	30
	Health services	Similar	74%	97	236	59
	Public library services	Similar	80%	233	324	28
	Overall customer service by Charlotte County employee.	Similar	82%	111	378	71
Please rate the following	The value of services for the taxes paid to Charlotte Cou	Similar	58%	145	389	63
categories of Charlotte	The overall direction that Charlotte County is taking	Similar	54%	204	324	37
County government	The job Charlotte County government does at welcomin.	Similar	45%	251	326	23
performance.	Overall confidence in Charlotte County government	Similar	51%	161	280	43
	Generally acting in the best interest of the community	Similar	55%	156	282	45
	Being honest	Similar	57%	163	273	41
	Being open and transparent to the public	Similar	54%	23	41	40
	Informing residents about issues facing the community	Similar	48%	29	46	35
	Treating all residents fairly	Similar	57%	147	278	47
	Treating residents with respect	Similar	65%	24	41	37
Overall, how would you	Charlotte County	Similar	69%	272	400	32
rate the quality of the s		Similar	41%	114	261	57
Please rate how	Overall economic health of Charlotte County	Similar	94%	54	257	79
important, if at all, you		Similar	76%	189	257	26
think it is for the	Overall quality of the transportation system (auto, bicy	Similar	80%			
Charlotte County	Overall design or layout of Charlotte County's residenti			143	257 41	44 79
community to focus on	Overall quality of the utility infrastructure in Charlotte	Similar	91%			
each of the following in	Overall feeling of safety in Charlotte County	Similar	92%	150	257	41
the coming two years.	Overall quality of natural environment in Charlotte Cou.	Similar	83%	118	257	54
	Overall quality of parks and recreation opportunities	Similar	81%	25	41	35
	Overall health and wellness opportunities in Charlotte C	Higher	83%	22	256	92
	Overall opportunities for education, culture and the arts	Lower	73%	228	257	11
	Residents' connection and engagement with their com.	Lower	67%	248	257	3
In general, how many	Access the internet from your home using a computer, I	Similar	92%	26	41	30
times do you:	Access the internet from your cell phone	Similar	86%	36	41	3
	Visit social media sites such as Facebook, Twitter, What	Lower	69%	35	41	6
	Use or check email	Similar	94%	27	41	28
	Share your opinions online	Similar	34%	12	41	68
	Shop online	Similar	50%	24	41	36
	Would you say that in general your health is:	Similar	70%	74	262	72
	What impact, if any, do you think the economy will have	Similar	22%	236	267	12

Custom benchmark tables

Taking the pulse of the community has little meaning without knowing what pulse rate is too high and what is too low. Comparisons to results from other locations across the country can help provide context to the ratings received in Charlotte County.

Ratings are compared when there were at least five other communities in which a similar question was asked. Where comparisons are available, five columns are provided in the table. The first column shows the comparison of Charlotte County's rating to the benchmark. In that column, Charlotte County's results are noted as being "higher" than the benchmark, "lower" than the benchmark or "similar" to the benchmark, meaning that the average rating given by Charlotte County residents is statistically similar to or different (greater or lesser) than the benchmark. The second column is Charlotte County's "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., "excellent" and "good," "very safe" and "somewhat safe," etc.). The third column is the rank assigned to Charlotte County's rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. And finally, the fifth column shows the percentile for Charlotte County's result -- that is what percent of surveyed communities had a lower rating than Charlotte County.

The survey was administered during the COVID-19 pandemic, a time of challenge for many local governments. While we provide comparisons to national benchmarks, it is important to note that much of the benchmark data was collected prior to the pandemic. This may impact how your County's 2020 ratings compare to other communities' ratings from the past five years.

			% positive	Rank	Number of communities	Percentile
Please rate each of the	Charlotte County as a place to live	Similar	87%	10	19	51
following aspects of	Your neighborhood as a place to live	Similar	87%	4	18	79
quality of life in	Charlotte County as a place to raise children	Lower	66%	16	19	21
Charlotte County.	Charlotte County as a place to work	Similar	55%	11	19	46
	Charlotte County as a place to visit	Similar	74%	11	17	39
	Charlotte County as a place to retire	Higher	86%	5	19	76
	The overall quality of life in Charlotte County	Similar	84%	7	20	67
	Sense of community	Similar	61%	8	17	56
Please rate each of the	Overall economic health of Charlotte County	Similar	64%	9	18	53
following characteristics	Overall quality of the transportation system (auto, bicy	Lower	47%	14	17	23
as they relate to	Overall design or layout of Charlotte County's residenti	Similar	61%	7	17	62
Charlotte County as a whole.	Overall quality of the utility infrastructure in Charlotte	Similar	62%			
whole.	Overall feeling of safety in Charlotte County	Similar	78%	5	18	74
	Overall quality of natural environment in Charlotte Cou	Similar	77%	8	17	56
	Overall quality of parks and recreation opportunities	Similar	79%			
	Overall health and wellness opportunities in Charlotte C	Similar	69%	8	17	56
	Overall opportunities for education, culture and the arts	Similar	53%	12	17	34
	Residents' connection and engagement with their com	Similar	51%			
Please indicate how	Recommend living in Charlotte County to someone who	Similar	87%	7	17	62
likely or unlikely you ar	Remain in Charlotte County for the next five years	Similar	91%	5	17	73
Please rate how safe or	In your neighborhood during the day	Similar	97%	4	18	79
unsafe you feel:	In Charlotte County's downtown/commercial area durin	Similar	91%	8	18	58
	From property crime	Similar	80%			
	From violent crime	Similar	85%			
	From fire, flood or other natural disaster	Lower	67%			
Please rate the job you	Making all residents feel welcome	Similar	70%			
feel the Charlotte County	Attracting people from diverse backgrounds	Similar	58%			
community does at each	Valuing/respecting residents from diverse backgrounds	Similar	65%			
of the following.	Taking care of vulnerable residents (elderly, disabled, h	Similar	62%			
Please rate each of the	Overall quality of business and service establishments i	Similar	72%	3	17	84
following characteristics	Variety of business and service establishments in Charl	Similar	68%			
as they relate to	Vibrancy of downtown/commercial area	Similar	51%	7	17	62
Charlotte County as a whole.	Employment opportunities	Similar	40%	9	17	51
whole.	Shopping opportunities	Similar	60%	13	16	24
	Cost of living in Charlotte County	Higher	58%	1	17	95
	Overall image or reputation of Charlotte County	Similar	68%	10	17	45
Please rate each of the	Traffic flow on major streets	Similar	54%	2	17	89
following characteristics	Ease of public parking	Similar	65%	7	17	62
as they relate to	Ease of travel by car in Charlotte County	Similar	72%	4	18	79
Charlotte County as a whole.	Ease of travel by public transportation in Charlotte Cou	Lower	23%	11	16	36
wildle.			• • • •			

			1.19.1	3.0.1	1.17	0.5
	Ease of travel by bicycle in Charlotte County	Similar	43%	10	17	45
	Ease of walking in Charlotte County	Lower	50%	11	17	39
	Well-planned residential growth	Similar	44%			
	Well-planned commercial growth	Similar	37%			
	Well-designed neighborhoods	Similar	51%			
	Preservation of the historical or cultural character of th	Similar	60%	1.4	17	0.0
	Public places where people want to spend time	Similar	61%	14	17	23
	Variety of housing options	Similar	53%	8	16	53
	Availability of affordable quality housing	Similar	39%	8	18	58
	Overall quality of new development in Charlotte County	Similar	52%	12	17	34
	Overall appearance of Charlotte County	Similar	59%	14	17	23
	Cleanliness of Charlotte County	Similar	68%	12	17	34
	Water resources (beaches, lakes, ponds, riverways, etc.)	Similar	72%	6	1.7	67
	Air quality	Similar	84%	6	17	67
	Availability of paths and walking trails	Similar	67%	7	18	64
	Fitness opportunities (including exercise classes and pa	Similar	65%	11	17	39
	Recreational opportunities	Similar	67%	9	17	51
	Availability of affordable quality food	Similar	69%	11	17	39
	Availability of affordable quality health care	Similar	56%	11	18	43
	Availability of preventive health services	Similar	57%	11	17	39
	Availability of affordable quality mental health care	Similar	39%	8	16	53
	Opportunities to attend cultural/arts/music activities	Similar	55%	12	18	37
	Community support for the arts	Similar	56%			
	Availability of affordable quality childcare/preschool	Similar	38%	15	16	12
	K-12 education	Similar	59%	9	16	48
	Adult educational opportunities	Similar	46%	13	16	24
	Sense of civic/community pride	Similar	56%			
	Neighborliness of residents in Charlotte County	Similar	60%	10	17	45
	Opportunities to participate in social events and activiti	Similar	59%	13	17	28
	Opportunities to attend special events and festivals	Similar	61%	13	17	28
	Opportunities to volunteer	Similar	70%	9	17	51
	Opportunities to participate in community matters	Similar	60%	14	17	23
	Openness and acceptance of the community toward peo	Similar	56%	12	17	34
Please indicate whether	Contacted Charlotte County (in-person, phone, email or	Higher	55%	1	17	95
or not you have done each of the following in	Contacted Charlotte County elected officials (in-person,	Similar	16%	12	15	26
the last 12 months.	Attended a local public meeting (of local elected official	Similar	20%	13	17	28
	Watched (online or on television) a local public meeting	Similar	23%	13	16	24
	Volunteered your time to some group/activity in Charlot	Similar	34%	12	17	34
	Campaigned or advocated for a local issue, cause or can	Similar	18%	14	16	18
	Voted in your most recent local election	Similar	82%			
	Used public transportation instead of driving	Lower	7%	12	15	26
	Carpooled with other adults or children instead of drivin	Similar	36%	10	17	45
	Walked or biked instead of driving	Lower	44%	12	17	34
	Public information services	Similar	60%	12	17	34
each of the following services in Charlotte	Economic development	Similar	51%	10	17	45
County.	Traffic enforcement	Similar	61%	11	18	43
	Traffic signal timing	Similar	46%	8	16	53
	Street repair	Similar	54%	6	17	67
	Street cleaning	Similar	59%	12	17	34
	Street lighting	Similar	57%	8	16	53
	Sidewalk maintenance	Similar	51%	12	17	34
	Bus or transit services	Lower	27%	11	13	22
	Land use, planning and zoning	Similar	36%	11	17	39
	Code enforcement (weeds, abandoned buildings, etc.)	Similar	44%	10	19	51
	Affordable high-speed internet access	Similar	65%			
	Garbage collection	Similar	71%	13	18	32
	Drinking water	Similar	67%	7	16	59
	Sewer services	Similar	66%	15	16	12
	Storm water management (storm drainage, dams, levee	Similar	71%	4	17	78
	Power (electric and/or gas) utility	Similar	76%	8	14	47
	Utility billing	Similar	80%	3	15	82

	Police/Sheriff services	Similar	81%	14	19	31
	Crime prevention	Similar	77%	7	19	66
	Animal control	Higher	78%	1	13	93
	Ambulance or emergency medical services	Similar	86%	15	18	22
	Fire services	Similar	83%	19	19	6
	Fire prevention and education	Similar	76%	14	18	27
	Emergency preparedness (services that prepare the co	Similar	73%	13	18	32
	Preservation of natural areas (open space, farmlands an	Similar	62%	7	16	59
	Charlotte County open space	Similar	71%	2	14	87
	Recycling	Similar	83%	5	17	73
	Yard waste pick-up	Similar	80%	6	18	69
	County parks	Similar	73%	14	17	23
	Recreation programs or classes	Similar	65%	15	17	17
	Recreation centers or facilities	Similar	62%	13	17	28
	Health services	Similar	74%	2	13	86
	Public library services	Similar	80%	11	15	32
	Overall customer service by Charlotte County employee.	Similar	82%	3	18	85
Please rate the following	The value of services for the taxes paid to Charlotte Councy employee	Similar	58%	7	19	66
categories of Charlotte	The overall direction that Charlotte County is taking	Similar	54%	10	18	48
County government	The job Charlotte County government does at welcomin.	Similar	45%	14	17	23
performance.	Overall confidence in Charlotte County government	Similar	51%	9	17	51
	, 5	Similar	55%	7	17	62
	Generally acting in the best interest of the community	Similar	57%	7	17	62
	Being honest	Similar	54%	1	± /	02
	Being open and transparent to the public	Similar	48%			
	Informing residents about issues facing the community Treating all residents fairly	Similar	57%	8	17	56
		Similar	65%	0	± /	50
Overall, how would you	Treating residents with respect	Similar	69%	14	19	31
rate the quality of the s	Charlotte County The Federal Government	Similar	41%	14	17	23
Please rate how		Similar	94%	7	17	59
important, if at all, you	Overall economic health of Charlotte County	Similar	76%	17	17	1
think it is for the	Overall quality of the transportation system (auto, bicy	Similar	80%	14	17	18
Charlotte County	Overall design or layout of Charlotte County's residenti			14	17	10
community to focus on	Overall quality of the utility infrastructure in Charlotte	Similar	91%	11	17	26
each of the following in	Overall feeling of safety in Charlotte County		92%	11	17	36
the coming two years.	Overall quality of natural environment in Charlotte Cou.	Similar	83%	13	17	24
	Overall quality of parks and recreation opportunities	Similar	81%			
	Overall health and wellness opportunities in Charlotte C	Higher	83%	4	17	77
	Overall opportunities for education, culture and the arts	Lower	73%	17	17	1
	Residents' connection and engagement with their com	Lower	67%	17	17	1
In general, how many	Access the internet from your home using a computer, I	Similar	92%			
times do you:	Access the internet from your cell phone	Similar	86%			
	Visit social media sites such as Facebook, Twitter, What	Lower	69%			
	Use or check email	Similar	94%			
	Share your opinions online	Similar	34%			
	Shop online	Similar	50%			
	Would you say that in general your health is:	Similar	70%	6	17	67
	What impact, if any, do you think the economy will have	Similar	22%	18	17	1

Complete set of frequencies

This dashboard contains a complete set of responses to each question on the survey. By default, "Don't know" responses are excluded, but may be added to the table using the response filter to the right. When a table for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

	In which category is your age?	18-24 years	2%
		25-34 years	7%
		35-44 years	7%
		45-54 years	17%
		55-64 years	16%
		65-74 years	32%
		75 years or older	19%
	What is your gender?	Female	53%
		Male	478
		Identify in another way	0%
	Which best describes the building you live in?	One family house detache	75%
		Building with two or more	17%
		Mobile home	6%
		Other	2%
	Do you rent or own your home?	Rent	20%
		Own	80%
Please rate each of the following aspects of	Charlotte County as a place to live	Excellent	34%
quality of life in Charlotte County.		Good	54%
		Fair	12%
		Poor	1%
	Your neighborhood as a place to live	Excellent	46%
		Good	41%
		Fair	10%
		Poor	3%
	Charlotte County as a place to raise children	Excellent	17%
		Good	49%
		Fair	27%
		Poor	88
	Charlotte County as a place to work	Excellent	14%
		Good	41%
		Fair	32%
		Poor	13%
	Charlotte County as a place to visit	Excellent	30%
		Good	44%
		Fair	19%
		Poor	7%

Please rate each of the following aspects of quality of life in Charlotte County.	Charlotte County as a place to retire	Excellent	45%
		Good	40%
		Fair	12%
		Poor	3%
	The overall quality of life in Charlotte County	Excellent	29%
		Good	55%
		Fair	14%
		Poor	2%
	Sense of community	Excellent	198
		Good	43%
		Fair	30%
		Poor	9%
Please rate each of the following	Overall economic health of Charlotte County	Excellent	10%
characteristics as they relate to Charlotte County as a whole.		Good	54%
		Fair	30%
		Poor	6%
	Overall quality of the transportation system (auto,	Excellent	8%
	bicycle, foot, bus) in Charlotte County	Good	39%
		Fair	32%
		Poor	21%
	residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	Excellent	11%
		Good	50%
		Fair	31%
		Poor	8%
		Excellent	10%
	Charlotte County (water, sewer, storm water, electric/gas)	Good	52%
	electric/gas/	Fair	28%
		Poor	9%
	Overall feeling of safety in Charlotte County	Excellent	28%
		Good	50%
		Fair	20%
		Poor	2%
	Overall quality of natural environment in Charlotte	Excellent	25%
	County	Good	52%
		Fair	18%
		Poor	4%
	Overall quality of parks and recreation opportunities		30%
	· · · · · · · · · · · · · · · · · · ·	Good	49%
		Fair	19%
		Poor	3%
	Overall health and wellness opportunities in	Excellent	20%

Please rate as of of the following characteristics are hyrelate to Charlete Curry as a whole. Overall hand walteness opportunities in charlete Courty (Charlete Courty (Charlete Courty (Charlete Court))) Fair Please Overall opportunities for education, culture and the arts Excellent Please Please Residents' connection and engagement with their community Excellent Please Please Residents' connection and engagement with their community Excellent Please Please Residents' connection and engagement with their community Excellent Please Please Residents' connection and engagement with their community Excellent Excellent Please Researe indicate how likely or unlikely pro- are to do each of the following. Recommend living in Charlotte County to someona are to do each of the following. Please Please indicate how safe or unsafe you feet Please					
Courty as a whole. Fair 228 Poor 0 0 Overall opportunities for oducation, cultura and magagement with their arts Good 0 Residents' connection and engagement with their community Fair 0 Residents' connection and engagement with their community Cood 0 Residents' connection and engagement with their community Cood 0 Residents' connection and engagement with their community Cood 0 Residents' connection and engagement with their community Cood 0 Residents' connection and engagement with their community Cood 0 Residents' connection and engagement with their community Cood 0 Residents' connection and engagement with their community Cood 0 Residents' connection and engagement with their community Cood 0 Residents' connection and engagement with their community Cood 0 Residents' connection control to county to common Cond 0 Residents' connection county for the next five reside Connechature 0 Resident's or mussife rounds' Cond 0 0 Resident's countrig the day Corr resident counts' 0 0 Resident's countrig the day Corr resident counts' 0 0 <th>Please rate each of the following characteristics as they relate to Charlotte</th> <td>Overall health and wellness opportunities in Charlotte County</td> <td>Good</td> <td></td> <td>49%</td>	Please rate each of the following characteristics as they relate to Charlotte	Overall health and wellness opportunities in Charlotte County	Good		49%
Pieze indicate how sile or unsafe your of the following. Invariant of t		-	Fair		22%
arts God God God God Fair For For For Residents' connection and angagement with the community God God God Pares indicate how likely or unlikely or own and angagement with the for For God God Pares indicate how likely or unlikely or own and angagement with the for God God God Pares indicate how likely or unlikely or own and angagement with the for God God God Pares indicate how likely or unlikely or own and angagement with the for God God God Pares indicate how likely or unlikely or own and angagement with the for God God God Pares indicate for while for Montant for God God God Remain in Charlotte County for the net five and the ange Very likely God God God Pares rate how safe or unsafe or unsafe In our neighborhood during the day Very safe God God Pares rate how safe or unsafe or unsafe In our neighborhood during the day Very safe God God In Charlotte County's downtown/commercial and foring the day Gon God God God In Charlotte County's downtown/commercial and for oursafe In oursafe God God In Charl			Poor		8%
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Peor Poor 133 Residents' connection and engagement with their community Excellent 100 Good 100 100 Piar 000 100 Somewhat likely or unlikely or unlikely or unlikely 100 100 Piar 100 100 100 Piar Piar 100 100 Piase rate how safe or unsafe you feet In your neighborhood during the day Very unlikely 100 Piase rate how safe or unsafe you feet In Charlotte County's downtown/commercial area 100 100 Piase rate how safe or unsafe you feet In Charlotte County's downtown/commercial area 100 100 Piase rate how safe or unsafe you feet In Charlotte County's downtown/commercial area 100 100 Piaseraffeet how safe or unsafe In Charlotte County's		arts	Good		40%
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Please indicate how likely or unlikely or			Excellent		10%
Poor Poor Please indicate how likely or unlikely are to do each of the following. Recommend living in Charlotte County to someomeomeomeomeomeomeomeomeomeomeomeomeo		community	Good		41%
Please indicate how likely or unlikely or unlikely who asks Very likely 485 Somewhat likely 398 Somewhat unlikely 78 Very unlikely 68 Remain in Charlotte County for the next five years Very likely 68 Somewhat unlikely 78 Somewhat unlikely 68 Very unlikely 68 Neither safe nor unsafe 68 Very unsafe 68 Very unsafe 68 Very unsafe 68 Very unsafe 68 Neither safe nor unsafe 68 Neither safe nor unsafe 68 Neither safe nor unsafe			Fair		40%
are to do each of the following. Who asks Somewhat tilkely Somewhat unlikely Nery unlikely Remain in Charlotte County for the next five years Remain in Charlotte County for the next five years Nery unlikely Nery unsafe Neither safe nor unsafe Neither safe			Poor		9%
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Remain in Charlotte County for the next five years Very likely 678 Somewhat Likely 248 Somewhat Likely 48 Very unlikely 58 Please rate how safe or unsafe you feel: In your neighborhood during the day Very safe 748 Somewhat safe Somewhat safe 28 Somewhat safe 28 Somewhat unsafe 38 during the day Very unsafe Very unsafe 28 Somewhat unsafe 28 <			Somewhat unlikely		7%
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Very unlikely 58 Please rate how safe or unsafe you feel: In your neighborhood during the day Very safe 748 Somewhat safe 238 Neither safe nor unsafe 238 Neither safe nor unsafe 238 Somewhat unsafe 118 Very unsafe 09 In Charlotte County's downtown/commercial area Very safe 338 during the day Somewhat safe 338 Somewhat unsafe 24 Very unsafe 08 From property crime Very safe 348 Somewhat unsafe 24 Very unsafe 08 From property crime Very safe 348 Somewhat unsafe 248 Very unsafe 128 Somewhat unsafe 138 Very unsafe 138 From violent crime Very safe Very unsafe 138 Somewhat unsafe 138 Somewhat unsafe 138 Somewhat unsafe 138 Somewhat unsafe 138			Somewhat likely		24%
Please rate how safe or unsafe you feel: In your neighborhood during the day Very safe 748 Somewhat safe 238 Neither safe nor unsafe 28 Somewhat unsafe 18 Very unsafe 08 In Charlotte County's downtown/commercial area Very safe 538 Somewhat unsafe 388 Somewhat safe 388 Neither safe nor unsafe 68 Somewhat unsafe 28 Somewhat unsafe 28 Somewhat safe 388 Neither safe nor unsafe 68 Somewhat unsafe 28 Somewhat safe 388 Neither safe nor unsafe 68 Somewhat unsafe 24 Very unsafe 08 From property crime Very safe 348 Somewhat unsafe 128 Somewhat safe 468 Neither safe nor unsafe 128 Somewhat unsafe 74 Very unsafe 13 From violent crime Very safe 348 Somewhat safe 428 Neither safe nor unsafe 148 Somewhat safe 428 Neither safe nor unsafe 148 Somewhat safe 428 Neither safe nor unsafe 148 V			Somewhat unlikely	1	4%
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Somewhat unsafe18Very unsafe08In Charlotte County's downtown/commercial area during the dayVery safeSomewhat safe388Neither safe nor unsafe68Somewhat unsafe28Very unsafe08From property crimeVery safeFrom property crimeVery safeSomewhat unsafe128Somewhat unsafe128Somewhat unsafe128Somewhat unsafe128From violent crimeVery unsafeFrom violent crimeVery safeSomewhat safe438Somewhat safe428Neither safe nor unsafe108Somewhat safe428Very unsafe438Somewhat safe428Neither safe nor unsafe108Somewhat unsafe448Very unsafe448Very unsafe08From fire, flood or other natural disasterVery safeVery safe228			Somewhat safe		23%
Very unsafe0%In Charlotte County's downtown/commercial area during the dayVery safe53%Somewhat safe38%Neither safe nor unsafe6%Somewhat unsafe2%Very unsafe0%From property crimeVery safe34%Somewhat safe46%Neither safe nor unsafe12%Somewhat safe46%Neither safe nor unsafe12%Somewhat unsafe7%Very unsafe18From violent crimeVery safe43%Somewhat safe42%Neither safe nor unsafe10%Somewhat unsafe48Very unsafe10%Somewhat unsafe48Very unsafe36%From fire, flood or other natural disasterVery safeVery safe22%			Neither safe nor unsafe	1	2%
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Very unsafe0%From property crimeVery safe34%Somewhat safe46%Neither safe nor unsafe12%Somewhat unsafe7%Very unsafe1%From violent crimeVery safe43%Somewhat safe42%Neither safe nor unsafe10%Somewhat safe4%Very unsafe10%Somewhat unsafe3%From violent crimeVery safeVery safe4%Somewhat unsafe4%Neither safe nor unsafe4%Somewhat unsafe6%Somewhat unsafe4%Very unsafe0%From fire, flood or other natural disasterVery safeVery safe22%			Neither safe nor unsafe		6%
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Neither safe nor unsafe 10% Somewhat unsafe 4% Very unsafe 0% From fire, flood or other natural disaster Very safe 22%		From violent crime	Very safe		43%
Somewhat unsafe 4% Very unsafe 0% From fire, flood or other natural disaster Very safe 22%			Somewhat safe		42%
Very unsafe 0% From fire, flood or other natural disaster Very safe 22%			Neither safe nor unsafe		10%
From fire, flood or other natural disaster Very safe 22%			Somewhat unsafe	1	4%
			Very unsafe		0%
Somewhat safe 45%		From fire, flood or other natural disaster	Very safe		22%
			Somewhat safe		45%

Please rate how safe or unsafe you feel:	From fire, flood or other natural disaster	Neither safe nor unsafe	18
		Somewhat unsafe	12
		Very unsafe	3
Please rate the job you feel the Charlotte	Making all residents feel welcome	Excellent	21
County community does at each of the following.		Good	50
i i i i i i i i i i i i i i i i i i i		Fair	22
		Poor	8
	Attracting people from diverse backgrounds	Excellent	15
		Good	42
		Fair	2
		Poor	13
	Valuing/respecting residents from diverse	Excellent	18
	backgrounds	Good	48
		Fair	2
		Poor	1
	Taking care of vulnerable residents (elderly,	Excellent	1
	disabled, homeless, etc.)	Good	4
		Fair	2
		Poor	1
Please rate each of the following	Overall quality of business and service	Excellent	1
haracteristics as they relate to Charlotte County as a whole.	establishments in Charlotte County	Good	5
		Fair	2
		Poor	
	Variety of business and service establishments in	Excellent	2
	Charlotte County	Good	4
		Fair	2
		Poor	
	Vibrancy of downtown/commercial area	Excellent	1
		Good	3
		Fair	3
		Poor	1
	Employment opportunities	Excellent	
		Good	3
		Fair	3
		Poor	2
	Shopping opportunities	Excellent	1
		Good	4
		Fair	2
		Poor	1
	Cost of living in Charlotte County	Excellent	1
		Good	4

Please rate each of the following	Cost of living in Charlotte County		
characteristics as they relate to Charlotte	cost of hving in charlotte county	Fair	31%
County as a whole.		Poor	10%
	Overall image or reputation of Charlotte County	Excellent	16%
		Good	52%
		Fair	26%
		Poor	6%
Please rate each of the following	Traffic flow on major streets	Excellent	10%
characteristics as they relate to Charlotte County as a whole.		Good	44%
-		Fair	36%
		Poor	10%
	Ease of public parking	Excellent	13%
		Good	52%
		Fair	28%
		Poor	7%
	Ease of travel by car in Charlotte County	Excellent	17%
		Good	55%
		Fair	22%
		Poor	6%
	Ease of travel by public transportation in Charlotte County	Excellent	88
		Good	16%
		Fair	24%
		Poor	53%
	Ease of travel by bicycle in Charlotte County	Excellent	88
		Good	35%
		Fair	36%
		Poor	20%
	Ease of walking in Charlotte County	Excellent	118
		Good	39%
		Fair	33%
		Poor	17%
	Well-planned residential growth	Excellent	7%
		Good	37%
		Fair	38%
		Poor	18%
	Well-planned commercial growth	Excellent	5%
		Good	32%
		Fair	41%
		Poor	21%
	Well-designed neighborhoods	Excellent	8%
		Good	43%
		Fair	37%

Please rate each of the following characteristics as they relate to Charlotte	Well-designed neighborhoods	Poor	12%
County as a whole.	Preservation of the historical or cultural character of	f Excellent	14%
	the community	Good	46%
		Fair	30%
		Poor	10%
	Public places where people want to spend time	Excellent	17%
		Good	44%
		Fair	24%
		Poor	15%
	Variety of housing options	Excellent	14%
		Good	39%
		Fair	28%
		Poor	19%
	Availability of affordable quality housing	Excellent	9%
		Good	30%
		Fair	34%
		Poor	27%
	Overall quality of new development in Charlotte	Excellent	10%
	County	Good	42%
		Fair	33%
		Poor	15%
	Overall appearance of Charlotte County	Excellent	12%
		Good	47%
		Fair	34%
		Poor	7%
	Cleanliness of Charlotte County	Excellent	17%
		Good	51%
		Fair	25%
		Poor	7%
	Water resources (beaches, lakes, ponds, riverways,	Excellent	25%
	etc.)	Good	47%
		Fair	18%
		Poor	10%
	Air quality	Excellent	32%
		Good	51%
		Fair	15%
		Poor	2%
	Availability of paths and walking trails	Excellent	24%
		Good	43%
		Fair	22%
		Poor	11%

Please rate each of the following	Fitness opportunities (including exercise classes and	Excellent		20%
characteristics as they relate to Charlotte County as a whole.	paths or trails, etc.)	Good		45%
		Fair		24%
		Poor		11%
	Recreational opportunities	Excellent		22%
		Good		45%
		Fair		25%
		Poor		88
	Availability of affordable quality food	Excellent		18%
		Good		52%
		Fair		24%
		Poor		7%
	Availability of affordable quality health care	Excellent	-	13%
		Good		42%
		Fair		31%
		Poor		14%
	Availability of preventive health services	Excellent		13%
		Good		44%
		Fair		32%
		Poor		11%
	Availability of affordable quality mental health care	Excellent		7%
		Good		32%
		Fair		34%
		Poor		27%
	Opportunities to attend cultural/arts/music	Excellent		12%
	activities	Good		42%
		Fair		29%
		Poor		17%
	Community support for the arts	Excellent		13%
		Good		43%
		Fair		32%
		Poor		13%
	Availability of affordable quality childcare/preschool	Excellent		9%
		Good		29%
		Fair		33%
		Poor		28%
	K-12 education	Excellent		14%
		Good		45%
		Fair		31%
		Poor		10%
	Adult educational opportunities	Excellent		9%

Please rate each of the following characteristics as they relate to Charlotte	Adult educational opportunities	Good	37
County as a whole.		Fair	34
		Poor	20
	Sense of civic/community pride	Excellent	12
		Good	45
		Fair	33
		Poor	11
	Neighborliness of residents in Charlotte County	Excellent	13
		Good	47
		Fair	32
		Poor	<u> </u>
	Opportunities to participate in social events and	Excellent	13
	activities	Good	46
		Fair	29
		Poor	13
	Opportunities to attend special events and festivals	Excellent	15
		Good	4 6
		Fair	28
		Poor	11
	Opportunities to volunteer	Excellent	23
		Good	47
		Fair	24
		Poor	5
	Opportunities to participate in community matters	Excellent	11
		Good	49
		Fair	27
		Poor	13
	Openness and acceptance of the community toward	Excellent	15
	people of diverse backgrounds	Good	41
		Fair	28
		Poor	16
Please indicate whether or not you have	Contacted Charlotte County (in-person, phone, email	No	45
done each of the following in the last 12 months.	or web) for help or information	Yes	55
inonciis.	Contacted Charlotte County elected officials	No	84
	(in-person, phone, email or web) to express your op	Yes	16
	Attended a local public meeting (of local elected	No	80
	officials like City Council or County Commissioners,	Yes	20
	Watched (online or on television) a local public	No	77
	meeting	Yes	23
	Volunteered your time to some group/activity in	No	66
	Charlotte County	Yes	34

· · · · · ·				
Please indicate whether or not you have done each of the following in the last 12	Campaigned or advocated for a local issue, cause or candidate	No		82%
months.		Yes		18%
	Voted in your most recent local election	No		17%
		Yes		83%
	Used public transportation instead of driving	No		93%
		Yes		7%
	Carpooled with other adults or children instead of	No		64%
	driving alone	Yes		36%
	Walked or biked instead of driving	No		55%
		Yes		45%
Please rate the quality of each of the	Public information services	Excellent		15%
following services in Charlotte County.		Good		45%
		Fair		33%
		Poor	1	6%
	Economic development	Excellent		7%
		Good		44%
		Fair		37%
		Poor		12%
	Traffic enforcement	Excellent		12%
		Good		49%
		Fair		27%
		Poor		12%
	Traffic signal timing	Excellent	1	7%
		Good		39%
		Fair		36%
		Poor		18%
	Street repair	Excellent		11%
		Good		43%
		Fair		32%
		Poor		14%
	Street cleaning	Excellent		14%
		Good		45%
		Fair		28%
		Poor		13%
	Street lighting	Excellent	I	10%
		Good		47%
		Fair		27%
		Poor		16%
	Sidewalk maintenance	Excellent		14%
		Good		37%
		Fair		27%

Please rate the quality of each of the
following services in Charlotte County.

Sidewalk maintenance	Poor	23
Bus or transit services	Excellent	5
	Good	22
	Fair	33
	Poor	39
Land use, planning and zoning	Excellent	6
	Good	30
	Fair	35
	Poor	29
Code enforcement (weeds, abandoned buildings,	Excellent	9
etc.)	Good	35
	Fair	34
	Poor	23
Affordable high-speed internet access	Excellent	22
	Good	44
	Fair	21
	Poor	14
Garbage collection	Excellent	32
	Good	38
	Fair	22
	Poor	7
Drinking water	Excellent	17
	Good	50
	Fair	20
	Poor	13
Sewer services	Excellent	18
	Good	47
	Fair	24
	Poor	10
Storm water management (storm drainage, dams,	Excellent	19
evees, etc.)	Good	52
	Fair	21
	Poor	8
Power (electric and/or gas) utility	Excellent	24
	Good	52
	Fair	21
	Poor	3
Jtility billing	Excellent	29
	Good	51
	Fair	15
	Poor	5

Please rate the quality of each of the following services in Charlotte County.

Police/Sheriff services	Excellent	29
	Good	52
	Fair	15
	Poor	4
Crime prevention	Excellent	26
	Good	52
	Fair	18
	Poor	5
Animal control	Excellent	31
	Good	47
	Fair	18
	Poor	3
Ambulance or emergency medical services	Excellent	38
	Good	49
	Fair	12
	Poor	2
Fire services	Excellent	35
	Good	48
	Fair	12
	Poor	5
Fire prevention and education	Excellent	26
	Good	50
	Fair	20
	Poor	4
Emergency preparedness (services that prepare the	Excellent	24
community for natural disasters or other emergency situations)	Good	48
icuations)	Fair	20
	Poor	7
Preservation of natural areas (open space,	Excellent	16
armlands and greenbelts)	Good	46
	Fair	26
	Poor	11
Charlotte County open space	Excellent	23
	Good	48
	Fair	22
	Poor	7
Recycling	Excellent	37
	Good	46
	Fair	13
	Poor	4
Yard waste pick-up	Excellent	35

Please rate the quality of each of the
following services in Charlotte County.

Please rate the following categories of Charlotte County government

performance.

	Yard waste pick-up	Good	45
		Fair	179
		Poor	38
	County parks	Excellent	25
		Good	485
		Fair	199
		Poor	89
	Recreation programs or classes	Excellent	189
		Good	475
		Fair	23
		Poor	129
	Recreation centers or facilities	Excellent	199
		Good	439
	Fair	289	
		Poor	109
	Health services	Excellent	219
		Good	535
		Fair	185
		Poor	8
	Public library services	Excellent	30
		Good	50
		Fair	185
		Poor	2
	Overall customer service by Charlotte County	Excellent	31
	employees (Sheriff, receptionists, planners, etc.)	Good	525
		Fair	13:
		Poor	4 9
	The value of services for the taxes paid to Charlotte	Excellent	115
	County	Good	475
		Fair	315
		Poor	115
-	The overall direction that Charlotte County is taking	Excellent	75
		Good	475
		Fair	345
		Poor	12
	The job Charlotte County government does at	Excellent	99
	welcoming resident involvement	Good	36
		Fair	325
		Poor	235
-	Overall confidence in Charlotte County government	Excellent	99
		Good	423

Please rate the following categories of Charlotte County government	Overall confidence in Charlotte County government	Fair		35%
performance.		Poor	_	14%
	Generally acting in the best interest of the community	Excellent		10%
	connuncy	Good		45%
		Fair		33%
		Poor		12%
	Being honest	Excellent		11%
		Good		46%
		Fair		29%
		Poor		15%
	Being open and transparent to the public	Excellent		10%
		Good		44%
		Fair		30%
		Poor		16%
	Informing residents about issues facing the	Excellent		98
	community	Good		39%
		Fair		34%
		Poor		18%
	Treating all residents fairly	Excellent		14%
		Good		43%
		Fair		29%
		Poor		14%
	Treating residents with respect	Excellent		17%
		Good		47%
		Fair		26%
		Poor		10%
Overall, how would you rate the quality of	Charlotte County	Excellent		14%
the services provided by each of the following?		Good		54%
		Fair		26%
		Poor		5%
	The Federal Government	Excellent		5%
		Good		36%
		Fair		41%
		Poor		18%
Please rate how important, if at all, you	Overall economic health of Charlotte County	Essential		50%
think it is for the Charlotte County community to focus on each of the	-			44%
		Very important		
community to focus on each of the following in the coming two years.		Very important Somewhat important		6%
		Somewhat important		
	Overall quality of the transportation system (auto	Somewhat important Not at all important		1%
	Overall quality of the transportation system (auto, bicycle, foot, bus) in Charlotte County	Somewhat important		6% 1% 24% 52%

Please rate how important, if at all, you	Overall quality of the transportation system (auto,	Not at all important	1	3%
think it is for the Charlotte County community to focus on each of the	bicycle, foot, bus) in Charlotte County Overall design or layout of Charlotte County's	Essential		26%
following in the coming two years.	residential and commercial areas (e.g., homes,	Very important		54%
	buildings, streets, parks, etc.)	Somewhat important		19%
		Not at all important		1%
	Overall quality of the utility infrastructure in	Essential		50%
	Charlotte County (water, sewer, storm water,	Very important		41%
	electric/gas)	Somewhat important		9%
		Not at all important		0%
	Overall feeling of safety in Charlotte County	Essential		51%
		Very important		40%
		Somewhat important		7%
		Not at all important		1%
	Overall quality of natural environment in Charlotte	Essential		38%
	County	Very important		45%
		Somewhat important		15%
		Not at all important		2%
	Overall quality of parks and recreation opportunities	-		29%
		Very important		51%
		Somewhat important		18%
		Not at all important		2%
	Overall health and wellness opportunities in	Essential		41%
	Charlotte County	Very important		42%
		Somewhat important		16%
		Not at all important		2%
	Overall opportunities for education, culture and the	Essential		24%
	arts	Very important		49%
		Somewhat important		24%
		Not at all important		4%
	Residents' connection and engagement with their	Essential		20%
	community	Very important		48%
		Somewhat important		29%
		Not at all important		4%
Please indicate how much of a source, if at		Major source		26%
all, you consider each of the following to be for obtaining information about Charlotte		Minor source		48%
County and its activities:		Not a source		26%
	County website (www.CharlotteCountyFL.gov)	Major source		58%
		Minor source		32%
		Not a source		10%
	County Government TV Channel: CC-TV live on	Major source		24%
	television	Minor source		43%

Please indicate how much of a source, if at	
all, you consider each of the following to be	_
for obtaining information about Charlotte	
County and its activities:	

	County Covernment TV Channels CC TV live on		
Please indicate how much of a source, if at all, you consider each of the following to be	County Government TV Channel: CC-TV live on television	Not a source	33%
for obtaining information about Charlotte	County Government TV Channel: CC-TV meetings live	Major source	16%
County and its activities:	on Facebook	Minor source	39%
		Not a source	44%
	County Government TV Channel: CC-TV live on the website	Major source	21%
	wedsite	Minor source	43%
		Not a source	36%
	Local newspapers	Major source	42%
		Minor source	38%
		Not a source	20%
	Network TV stations	Major source	53%
		Minor source	33%
		Not a source	14%
	Radio	Major source	33%
		Minor source	42%
		Not a source	24%
	Social media (such as Facebook, Twitter, YouTube,	Major source	32%
	etc.)	Minor source	33%
		Not a source	35%
	Word of mouth	Major source	35%
		Minor source	43%
		Not a source	23%
	Charlotte County, FL mobile app	Major source	24%
		Minor source	42%
		Not a source	35%
	Phone call to a department	Major source	46%
		Minor source	35%
		Not a source	18%
Please indicate your level of preference for	Public meetings	Strongly prefer	16%
each of the following methods to provide your feedback regarding the enhancement		Somewhat prefer	43%
and improvement of Charlotte County		Do not prefer	41%
parks and recreation facilities and services:	Online survey	Strongly prefer	43%
		Somewhat prefer	42%
		Do not prefer	15%
	Customer service kiosk (in each facility)	Strongly prefer	23%
		Somewhat prefer	44%
		Do not prefer	33%
	Email requests via the County website	Strongly prefer	40%
		Somewhat prefer	39%
		Do not prefer	21%
	Social media (e.g., Facebook)	Strongly prefer	20%

your feedback regarding the enhancement and improvement of Charlotte County	Social media (e.g., Facebook)	Somewhat prefer	31%
parks and recreation facilities and services:		Do not prefer	49%
The COVID-19 pandemic is challenging in	Overall physical health	Excellent	47%
many ways. How would you rate your household's current condition on the		Good	44%
following:		Fair	7%
		Poor	2%
	Overall emotional/social health	Excellent	33%
		Good	45%
		Fair	16%
		Poor	6%
	Overall economic health	Excellent	29%
		Good	46%
		Fair	19%
		Poor	7%
Please rate the overall response of the	The Federal Government	Excellent	16%
following government organizations to the COVID-19 pandemic:		Good	32%
		Fair	23%
		Poor	30%
	The State Government	Excellent	19%
		Good	31%
		Fair	23%
		Poor	27%
	Charlotte County Government	Excellent	17%
		Good	40%
		Fair	31%
		Poor	13%
In general, how many times do you:	Access the internet from your home using a	Several times a day	77%
	computer, laptop or tablet computer	Once a day	7%
		A few times a week	88
		Every few weeks	3%
		Less often or never	5%
	Access the internet from your cell phone	Several times a day	70%
		Once a day	88
		A few times a week	88
		Every few weeks	2%
		Less often or never	12%
	Visit social media sites such as Facebook, Twitter,	Several times a day	46%
	WhatsApp, etc.	Once a day	15%
		A few times a week	8%
		Every few weeks	2%
		Less often or never	29%

w many times do you:	Use or check email	Several times a day	
		Once a day	
		A few times a week	
		Every few weeks	
		Less often or never	
	Share your opinions online	Several times a day	
		Once a day	
		A few times a week	
		Every few weeks	
		Less often or never	
	Shop online	Several times a day	
		Once a day	
		A few times a week	
		Every few weeks	
		Less often or never	
	Would you say that in general your health is:	Excellent	
		Good	
		Very good	

What impact, if any, do you think the economy will

About how much is your monthly housing cost for

payment, property tax, property insurance and homeowners' association (HOA) fees)?

the place you live (including rent, mortgage

you think the impact will be:

have on your family income in the next 6 months? Do

How many years have you lived in Charlotte County? Less than 2 years

Fair

Poor

Neutral

Very positive

Somewhat positive

Somewhat negative

More than 20 years

Less than \$500

\$500 to \$999

\$1,000 to \$1,499 \$1,500 to \$1,999

\$2,000 to \$2,499

\$2,500 to \$2,999 \$3,000 to \$3,499

\$3,500 or more

No

Yes

Very negative

2-5 years

6-10 years 11-20 years

71% 20% 4% 2% 3% 14% 5% 15% 13% 53% 17% 7% 26% 36% 15% 27% 23% 42%

> 6% 1%

> 6%

16%

47%

26% 5%

18% 19%

17%

22% 24%

11%

20%

34%

15%

8% 4%

3% 5%

81%

19%

45%

Are you or any other members of your household No

Do any children 17 or under live in your household?

Are you or any other members of your household		
aged 65 or older?	Yes	55%
How much do you anticipate your household's total	Less than \$25,000	13%
income before taxes will be for the current year? (Please include in your total income money from all	\$25,000 to \$49,999	25%
sources for all persons living in your household.)	\$50,000 to \$74,999	22%
	\$75,000 to \$99,999	17%
	\$100,000 to \$149,999	15%
	\$150,000 or more	88
Are you Spanish, Hispanic or Latino?	No, not Spanish, Hispanic	95%
	Yes, I consider myself to b	5%
What is your race? (Mark one or more races to	American Indian or Alaska	3%
indicate what race you consider yourself to be.)	Asian, Asian Indian or Pac	48
	Black or African American	6%
	Other	3%
	White	95%

Methods (open participation)

As part of its participation in The National Community Survey™ (The NCS™), Charlotte County conducted a survey of 3,200 residents. Survey invitations were mailed to randomly selected households and data were collected from November 6 to December 23. The results from this main survey effort represent the most robust estimate of your residents' opinions.

After the above data collection period was underway, a link to an online open participation survey was publicized by Charlotte County. The open participation survey was identical to the probability sample survey with two small updates; it included a map at the beginning asking where the respondent lives and also a question about where they heard about the survey. The open participation survey was open to all county residents and became available on December 10, 2020. The survey remained open for two weeks.

The open participation survey data were not collected through a random sample and it is unknown who in the community was aware of the survey; therefore, a level of confidence in the representativeness of the sample cannot be estimated. However, to reduce bias where possible, these data were statistically weighted to match the demographic characteristics of the 2010 Census and 2017 American Community Survey estimates for adults in Charlotte County. All of the characteristics in the table below were used for weighting. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.* The results of the weighting scheme for the probability sample are presented in the following table.

* Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf

		Unweighted	Weighted	Target*
Age	18-34	4%	12%	15%
	35-54	18%	23%	22%
	55+	78%	65%	63%
Area	Mid	53%	48%	47%
	South	21%	25%	25%
	West	27%	27%	28%
Hispanic	No, not Spanish, Hispanic or Latino	97%	94%	94%
	Yes, I consider myself to be Spanish, Hispanic or Latino	3%	6%	6%
Housing type	Attached	12%	18%	18%
	Detached	88%	82%	82%
Race/ethnicity	Not white alone	98	14%	14%
	White alone	91%	86%	86%
Sex	Female	50%	54%	52%
	Male	50%	46%	48%
Sex/age	Female 18-34	3%	7%	7%
	Female 35-54	12%	12%	11%
	Female 55+	36%	35%	33%
	Male 18-34	1%	4%	8%
	Male 35-54	7%	11%	11%
	Male 55+	42%	31%	30%
Tenure	Own	91%	79%	78%
	Rent	9%	21%	22%

Open participation survey results

This dashboard contains a complete set of responses to each question on the open participation survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter below. When a table for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

	In which part of Charlotte County do you live? Refer	Mid (green)	48%
	to map above.	East/South (purple)	25%
		West (orange)	27%
	In which category is your age?	18-24 years	2%
		25-34 years	10%
		35-44 years	8%
		45-54 years	15%
		55-64 years	20%
		65-74 years	32%
		75 years or older	12%
	What is your gender?	Female	53%
		Male	45%
		Identify in another way	2%
	Which best describes the building you live in?	One family house detache	79%
		Building with two or more	17%
		Mobile home	3%
		Other	1%
	Do you rent or own your home?	Rent	21%
		Own	79%
Please rate each of the following aspects of	Charlotte County as a place to live	Excellent	25%
quality of life in Charlotte County.		Good	478
		Fair	23%
		Poor	6%
	Your neighborhood as a place to live	Excellent	42%
		Good	43%
		Fair	10%
		Poor	5%
	Charlotte County as a place to raise children	Excellent	11%
		Good	35%
		Fair	34%
		Poor	21%
	Charlotte County as a place to work	Excellent	78
		Good	228

Please rate each of the following aspects of quality of life in Charlotte County.	f Charlotte County as a place to work	Poor	37
quality of the menality county.	Charlotte County as a place to visit	Excellent	22
		Good	43
		Fair	21
		Poor	15
	Charlotte County as a place to retire	Excellent	40
		Good	43
		Fair	11
		Poor	6
	The overall quality of life in Charlotte County	Excellent	20
		Good	50
		Fair	23
		Poor	6
	Sense of community	Excellent	13
		Good	34
		Fair	28
		Poor	25
Please rate each of the following	Overall economic health of Charlotte County	Excellent	5
characteristics as they relate to Charlotte County as a whole.		Good	38
		Fair	40
		Poor	17
	Overall quality of the transportation system (auto,	Excellent	4
	bicycle, foot, bus) in Charlotte County	Good	24
		Fair	30
		Poor	4
	Overall design or layout of Charlotte County's	Excellent	5
	residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	Good	4(
		Fair	3!
		Poor	20
	Overall quality of the utility infrastructure in	Excellent	1:
	Charlotte County (water, sewer, storm water, electric/gas)	Good	37
	,,	Fair	33
		Poor	19
	Overall feeling of safety in Charlotte County	Excellent	20
		Good	5
		Fair	18
		Poor	l
	Overall quality of natural environment in Charlotte	Excellent	2:
	County	Good	- 48
		Fair	23
		Poor	8

Please rate each of the following characteristics as they relate to Charlotte	Overall quality of parks and recreation opportunities	Excellent	2
County as a whole.		Good	4
		Fair	2
		Poor	
	Overall health and wellness opportunities in	Excellent	1
	Charlotte County	Good	4
		Fair	2
		Poor	1
	Overall opportunities for education, culture and the	Excellent	
	arts	Good	3
		Fair	3
		Poor	2
	Residents' connection and engagement with their	Excellent	
	community	Good	3
		Fair	3
		Poor	2
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Charlotte County to someone	Very likely	2
	who asks	Somewhat likely	4
		Somewhat unlikely	1
		Very unlikely	1
	Remain in Charlotte County for the next five years	Very likely	5
		Somewhat likely	2
		Somewhat unlikely	1
		Very unlikely	1
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe	6
		Somewhat safe	2
		Neither safe nor unsafe	
		Somewhat unsafe	
		Very unsafe	
	In Charlotte County's downtown/commercial area	Very safe	4
	during the day	Somewhat safe	3
		Neither safe nor unsafe	1
		Somewhat unsafe	1
		Very unsafe	
	From property crime	Very safe	2
		Somewhat safe	4
		Neither safe nor unsafe	1
		Somewhat unsafe	
		Very unsafe	Ī.
	From violent crime	Very safe	4
		Somewhat safe	3

Please rate how safe or unsafe you feel:	From violent crime	Neither safe nor unsafe	12%
		Somewhat unsafe	6%
		Very unsafe	2%
	From fire, flood or other natural disaster	Very safe	17%
		Somewhat safe	45%
		Neither safe nor unsafe	18%
		Somewhat unsafe	15%
		Very unsafe	6%
Please rate the job you feel the Charlotte	Making all residents feel welcome	Excellent	13%
County community does at each of the following.		Good	40%
		Fair	298
		Poor	17%
	Attracting people from diverse backgrounds	Excellent	12%
		Good	28%
		Fair	30%
		Poor	30%
	Valuing/respecting residents from diverse backgrounds	Excellent	118
		Good	328
		Fair	319
		Poor	268
	Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	Excellent	98
		Good	32%
		Fair	34%
		Poor	26%
Please rate each of the following	Overall quality of business and service	Excellent	128
characteristics as they relate to Charlotte County as a whole.	establishments in Charlotte County	Good	45%
		Fair	31%
		Poor	128
	Variety of business and service establishments in	Excellent	13%
	Charlotte County	Good	398
		Fair	288
		Poor	198
	Vibrancy of downtown/commercial area	Excellent	7 %
		Good	308
		Fair	33%
		Poor	298
	Employment opportunities	Excellent	28
		Good	149
		Fair	398
		Poor	44%
	Shopping opportunities	Excellent	11%

Please rate each of the following characteristics as they relate to Charlotte County as a whole.	Shopping opportunities	Good		38%
		Fair		36%
		Poor		15%
	Cost of living in Charlotte County	Excellent		10%
		Good		36%
		Fair		31%
		Poor		24%
	Overall image or reputation of Charlotte County	Excellent		10%
		Good		43%
		Fair		30%
		Poor		16%
Please rate each of the following	Traffic flow on major streets	Excellent		5%
characteristics as they relate to Charlotte County as a whole.		Good		31%
		Fair		41%
		Poor		23%
	Ease of public parking	Excellent		12%
		Good		41%
		Fair		31%
		Poor		16%
	Ease of travel by car in Charlotte County	Excellent		14%
		Good		44%
		Fair		30%
		Poor		12%
	Ease of travel by public transportation in Charlotte County	Excellent		1%
		Good	1	5%
		Fair		13%
		Poor		81%
	Ease of travel by bicycle in Charlotte County	Excellent		4%
		Good		20%
		Fair		34%
		Poor		42%
	Ease of walking in Charlotte County	Excellent		7%
		Good		28%
		Fair		29%
		Poor		36%
	Well-planned residential growth	Excellent		3%
		Good		24%
		Fair		35%
		Poor		38%
	Well-planned commercial growth	Excellent		3%
		Good		19%

Please rate each of the following characteristics as they relate to Charlotte County as a whole.	Well-planned commercial growth	Fair		31%
		Poor		47%
	Well-designed neighborhoods	Excellent		4%
		Good		34%
		Fair		35%
		Poor		28%
	Preservation of the historical or cultural character of	Excellent		8%
	the community	Good		41%
		Fair		33%
		Poor		18%
	Public places where people want to spend time	Excellent		10%
		Good		42%
		Fair		29%
		Poor		19%
	Variety of housing options	Excellent		6%
		Good		28%
		Fair		30%
		Poor		36%
	Availability of affordable quality housing	Excellent	<u> </u>	3%
		Good		18%
		Fair		26%
		Poor	52	52%
	Overall quality of new development in Charlotte County	Excellent	26 52 4	4%
	county	Good		30%
		Fair		35%
		Poor		31%
	Overall appearance of Charlotte County	Excellent		88
		Good		35%
		Fair		43%
		Poor		14%
	Cleanliness of Charlotte County	Excellent		13%
		Good		47%
		Fair		30%
		Poor		10%
	Water resources (beaches, lakes, ponds, riverways, etc.)	Excellent		23%
		Good		41%
		Fair		26%
		Poor		10%
	Air quality	Excellent		29%
		Good		56%
		Fair		12%

Please rate each of the following characteristics as they relate to Charlotte	Air quality	Poor	4%
County as a whole.	Availability of paths and walking trails	Excellent	21%
		Good	38%
		Fair	28%
		Poor	13%
	Fitness opportunities (including exercise classes and	Excellent	17%
	paths or trails, etc.)	Good	45%
		Fair	28%
		Poor	10%
	Recreational opportunities	Excellent	16%
		Good	43%
		Fair	29%
		Poor	12%
	Availability of affordable quality food	Excellent	14%
		Good	41%
		Fair	29%
		Poor	16%
	Availability of affordable quality health care	Excellent	10%
		Good	33%
		Fair	30%
		Poor	27%
	Availability of preventive health services	Excellent	11%
		Good	35%
		Fair	32%
		Poor	22%
	Availability of affordable quality mental health care	Excellent	5%
		Good	17%
		Fair	31%
		Poor	47%
	Opportunities to attend cultural/arts/music	Excellent	10%
	activities	Good	31%
		Fair	37%
		Poor	21%
	Community support for the arts	Excellent	10%
		Good	31%
		Fair	38%
		Poor	21%
	Availability of affordable quality childcare/preschool		4%
		Good	13%
		Fair	35%
		Poor	48%
		1 001	100

Please rate each of the following characteristics as they relate to Charlotte County as a whole.	K-12 education	Excellent		6%
		Good		31%
		Fair		42%
		Poor		20%
	Adult educational opportunities	Excellent	<u> </u>	5%
		Good		31%
		Fair		34%
		Poor		31%
	Sense of civic/community pride	Excellent		7%
		Good		33%
		Fair		36%
		Poor		24%
	Neighborliness of residents in Charlotte County	Excellent		9%
		Good		41%
		Fair		34%
		Poor		16%
	Opportunities to participate in social events and	Excellent		10%
	activities	Good		37%
		Fair		37%
		Poor		15%
	Opportunities to attend special events and festivals	ities to attend special events and festivals Excellent		14%
		Good		39%
		Fair		32%
		Poor		14%
	Opportunities to volunteer	Excellent		23%
		Good		41%
		Fair		26%
		Poor		10%
	Opportunities to participate in community matters	Excellent		11%
		Good		30%
		Fair		37%
		Poor		22%
	Openness and acceptance of the community toward people of diverse backgrounds	Excellent		10%
	people of diverse backgrounds	Good		31%
		Fair		29%
		Poor		30%
Please indicate whether or not you have done each of the following in the last 12	Contacted Charlotte County (in-person, phone, email or web) for help or information	No		30%
months.		Yes		70%
	Contacted Charlotte County elected officials (in-person, phone, email or web) to express your op	No		68%
		Yes		32%
	Attended a local public meeting (of local elected	No		71%

Please indicate whether or not you have done each of the following in the last 12 months.	officials like City Council or County Commissioners, .	Yes		29%
	Watched (online or on television) a local public meeting	No		54%
		Yes		46%
	Volunteered your time to some group/activity in	No		60%
	Charlotte County	Yes		40%
	Campaigned or advocated for a local issue, cause or	No		69%
	candidate	Yes		31%
	Voted in your most recent local election	No		7%
		Yes		93%
	Used public transportation instead of driving	No		98%
		Yes		2%
	Carpooled with other adults or children instead of	No		65%
	driving alone	Yes		35%
	Walked or biked instead of driving	No		61%
		Yes		39%
Please rate the quality of each of the	Public information services	Excellent		11%
following services in Charlotte County.		Good		42%
		Fair		32%
		Poor		15%
	Economic development	Excellent		5%
		Good		26%
		Fair		41%
		Poor		28%
	Traffic enforcement	Excellent		8%
		Good		37%
		Fair		29%
		Poor	_	26%
	Traffic signal timing	Excellent		5%
		Good		33%
		Fair		32%
		Poor		30%
	Street repair	Excellent	<u> </u>	8%
		Good		37%
		Fair		32%
		Poor		23%
	Street cleaning	Excellent		10%
		Good		47%
		Fair		25%
		Poor		18%
	Street lighting	Excellent		9%
		Good		45%

Please rate the quality of each of the	Street
following services in Charlotte County.	

Street lighting	Fair	279
	Poor	189
Sidewalk maintenance	Excellent	109
	Good	439
	Fair	309
	Poor	179
Bus or transit services	Excellent	19
	Good	79
	Fair	139
	Poor	809
Land use, planning and zoning	Excellent	49
	Good	229
	Fair	339
	Poor	419
Code enforcement (weeds, abandoned buildings,	Excellent	89
etc.)	Good	268
	Fair	319
	Poor	359
Affordable high-speed internet access	Excellent	69
	Good	278
	Fair	25%
	Poor	418
Garbage collection	Excellent	478
	Good	419
	Fair	7%
	Poor	5%
Drinking water	Excellent	149
	Good	398
	Fair	288
	Poor	198
Sewer services	Excellent	188
	Good	468
	Fair	208
	Poor	168
Storm water management (storm drainage, dams,	Excellent	128
evees, etc.)	Good	398
	Fair	329
	Poor	169
Power (electric and/or gas) utility	Excellent	269
	Good	479
	Fair	219

Please rate the quality of each of the following services in Charlotte County.

Power (electric and/or gas) utility	Poor	6
Utility billing	Excellent	18
	Good	41
	Fair	29
	Poor	12
Police/Sheriff services	Excellent	29
	Good	41
	Fair	17
	Poor	13
Crime prevention	Excellent	21
	Good	47
	Fair	22
	Poor	11
Animal control	Excellent	16
	Good	51
	Fair	23
	Poor	10
Ambulance or emergency medical services	Excellent	35
	Good	50
	Fair	11
	Poor	4
Fire services	Excellent	40
	Good	50
	Fair	8
	Poor	2
Fire prevention and education	Excellent	25
	Good	48
	Fair	20
	Poor	7
Emergency preparedness (services that prepare the	Excellent	22
community for natural disasters or other emergency situations)	Good	41
	Fair	29
	Poor	8
Preservation of natural areas (open space,	Excellent	16
farmlands and greenbelts)	Good	38
	Fair	27
	Poor	19
Charlotte County open space	Excellent	12
	Good	37
	Fair	35
	Poor	16

Discourse the quality of each of the	- · · ·			
Please rate the quality of each of the following services in Charlotte County.	Recycling	Excellent		31%
		Good		44%
		Fair		16%
		Poor		8%
	Yard waste pick-up	Excellent		42%
		Good		42%
		Fair		13%
		Poor	1	4%
	County parks	Excellent		24%
		Good		49%
		Fair		20%
		Poor		7%
	Recreation programs or classes	Excellent		14%
		Good		44%
		Fair		25%
		Poor		17%
	Recreation centers or facilities	Excellent		17%
		Good		44%
		Fair		26%
		Poor		13%
	Health services	Excellent		11%
		Good		36%
		Fair		32%
		Poor		22%
	Public library services	Excellent		35%
		Good		48%
		Fair		12%
		Poor		5%
	Overall customer service by Charlotte County	Excellent		25%
	employees (Sheriff, receptionists, planners, etc.)	Good		44%
		Fair		22%
		Poor		10%
Please rate the following categories of	The value of services for the taxes paid to Charlotte			10%
Charlotte County government	County	Good		33%
performance.		Fair		35%
		Poor		22%
	The overall direction that Charlotte County is taking			7%
		Good		28%
		Fair		32%
		Poor		32%
	The job Charlette County coversment does at			6%
	The job Charlotte County government does at	Excellent		00

Please rate the following categories of Charlotte County government performance.	The job Charlotte County government does at welcoming resident involvement	Good	25%
	wereoning resident inforvement	Fair	34%
		Poor	35%
	Overall confidence in Charlotte County government	Excellent	6%
		Good	27%
		Fair	33%
		Poor	34%
	Generally acting in the best interest of the	Excellent	7%
	community	Good	28%
		Fair	30%
		Poor	34%
	Being honest	Excellent	7%
		Good	29%
		Fair	31%
		Poor	33%
	Being open and transparent to the public	Excellent	7%
		Good	26%
		Fair	32%
		Poor	35%
	Informing residents about issues facing the community	Excellent	7%
		Good	29%
		Fair	31%
		Poor	33%
	Treating all residents fairly	Excellent	9%
		Good	29%
		Fair	28%
		Poor	34%
	Treating residents with respect	Excellent	11%
		Good	37%
		Fair	30%
		Poor	23%
Overall, how would you rate the quality of	Charlotte County	Excellent	11%
the services provided by each of the following?		Good	40%
Tonowing:		Fair	33%
		Poor	16%
	The Federal Government	Excellent	4%
		Good	24%
		Fair	38%
		Poor	34%
Please rate how important if at all you			
Please rate how important, if at all, you	Overall economic health of Charlotte County	Essential	48%

Please rate how important, if at all, you think it is for the Charlotte County community to focus on each of the following in the coming two years.	Overall economic health of Charlotte County	Somewhat important		12%
		Not at all important	Ē	2%
	Overall quality of the transportation system (auto,	Essential		37%
	bicycle, foot, bus) in Charlotte County	Very important		39%
		Somewhat important		21%
		Not at all important	1	3%
	Overall design or layout of Charlotte County's	Essential		31%
	bundings, streets, parks, etc.)	Very important		43%
		Somewhat important		21%
		Not at all important		6%
	Overall quality of the utility infrastructure in	Essential		52%
	Charlotte County (water, sewer, storm water, electric/gas)	Very important		33%
		Somewhat important		14%
		Not at all important		1%
	Overall feeling of safety in Charlotte County	Essential		47%
		Very important		39%
		Somewhat important		11%
		Not at all important		3%
	County	Essential		45%
		Very important		42%
		Somewhat important		12%
		Not at all important		1%
	Overall quality of parks and recreation opportunities	s Essential		29%
		Very important		47%
		Somewhat important	-	21%
		Not at all important		2%
	Overall health and wellness opportunities in Charlotte County	Essential		39%
	charlotte county	Very important		44%
		Somewhat important		14%
		Not at all important	<u> </u>	3%
	Overall opportunities for education, culture and the arts	Essential		26%
	aits	Very important		44%
		Somewhat important		28%
		Not at all important	<u> </u>	3%
	Residents' connection and engagement with their community	Essential		22%
	connuncy	Very important		46%
		Somewhat important		28%
		Not at all important	<u> </u>	4%
Please indicate how much of a source, if at all, you consider each of the following to be		Major source		33%
for obtaining information about Charlotte		Minor source		42%
County and its activities:		Not a source		25%

Diagon indicate how much of a course if at			
Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about Charlotte County and its activities:	County website (www.CharlotteCountyFL.gov)	Major source	70%
		Minor source	25%
		Not a source	5%
	County Government TV Channel: CC-TV live on television	Major source	25%
	Leievision	Minor source	40%
		Not a source	35%
	County Government TV Channel: CC-TV meetings live	Major source	24%
	on Facebook	Minor source	41%
		Not a source	35%
	County Government TV Channel: CC-TV live on the website	Major source	278
		Minor source	39%
		Not a source	33%
	Local newspapers	Major source	54%
		Minor source	268
		Not a source	20%
	Network TV stations	Major source	478
		Minor source	35%
		Not a source	188
	Radio	Major source	238
		Minor source	41%
		Not a source	36%
	Social media (such as Facebook, Twitter, YouTube,	Major source	348
	etc.)	Minor source	33%
		Not a source	339
	Word of mouth	Major source	299
		Minor source	499
		Not a source	228
	Charlotte County, FL mobile app	Major source	268
		Minor source	339
		Not a source	419
	Phone call to a department	Major source	449
		Minor source	35%
		Not a source	219
Please indicate your level of preference for	Public meetings	Strongly prefer	248
each of the following methods to provide		Somewhat prefer	45%
your feedback regarding the enhancement and improvement of Charlotte County parks and recreation facilities and services:		Do not prefer	319
	Online survey	Strongly prefer	63
		Somewhat prefer	329
		Do not prefer	5%
	Customer service kiosk (in each facility)	Strongly prefer	228
		Somewhat prefer	46%
		somewhat prefer	10

Please indicate your level of preference for each of the following methods to provide your feedback regarding the enhancement and improvement of Charlotte County parks and recreation facilities and services:	Customer service kiosk (in each facility)	Do not prefer	329
	Email requests via the County website	Strongly prefer	459
		Somewhat prefer	399
		Do not prefer	169
	Social media (e.g., Facebook)	Strongly prefer	289
		Somewhat prefer	309
		Do not prefer	429
The COVID-19 pandemic is challenging in	Overall physical health	Excellent	403
many ways. How would you rate your household's current condition on the		Good	438
following:		Fair	13
		Poor	54
	Overall emotional/social health	Excellent	248
		Good	408
		Fair	228
		Poor	158
	Overall economic health	Excellent	239
		Good	429
		Fair	219
		Poor	159
Please rate the overall response of the	The Federal Government	Excellent	139
following government organizations to the COVID-19 pandemic:		Good	189
		Fair	179
		Poor	528
	The State Government	Excellent	199
		Good	159
		Fair	149
		Poor	525
	Charlotte County Government	Excellent	155
		Good	285
		Fair	269
		Poor	319
In general, how many times do you:	Access the internet from your home using a	Several times a day	799
	computer, laptop or tablet computer	Once a day	88
		A few times a week	89
		Every few weeks	19
		Less often or never	38
	Access the internet from your cell phone	Several times a day	819
		Once a day	65
		A few times a week	4 5
		Every few weeks	28
		Less often or never	78

you:	Visit social media sites such as Facebook, Twitter,	Several times a day	55%
	WhatsApp, etc.	Once a day	15%
		A few times a week	88
		Every few weeks	3%
		Less often or never	19%
	Use or check email	Several times a day	74%
		Once a day	18%
		A few times a week	6%
		Every few weeks	1%
		Less often or never	1%
	Share your opinions online	Several times a day	17%
		Once a day	9%
		A few times a week	17%
		Every few weeks	21%
		Less often or never	36%
	Shop online	Several times a day	10%
		Once a day	88
		A few times a week	41%
		Every few weeks	32%
		Less often or never	88
	Would you say that in general your health is:	Excellent	24%
		Very good	34%
		Good	27%
		Fair	11%
		Poor	5%
	What impact, if any, do you think the economy will	Very positive	4%
	have on your family income in the next 6 months? Do you think the impact will be:	Somewhat positive	17%
	,	Neutral	44%
		Somewhat negative	24%
		Very negative	11%
	How many years have you lived in Charlotte County?	Less than 2 years	88
		2-5 years	25%
		6-10 years	16%
		11-20 years	27%
		More than 20 years	25%
	About how much is your monthly housing cost for	Less than \$500	98
	the place you live (including rent, mortgage payment, property tax, property insurance and	\$500 to \$999	22%
	homeowners' association (HOA) fees)?	\$1,000 to \$1,499	33%
		\$1,500 to \$1,999	17%
		\$2,000 to \$2,499	88
		\$2,500 to \$2,999	4%

		\$3,000 to \$3,499	2%
	payment, property tax, property insurance and homeowners' association (HOA) fees)?	\$3,500 or more	5%
	Do any children 17 or under live in your household?	No	819
		Yes	198
	Are you or any other members of your household	No	488
	aged 65 or older?	Yes	528
	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all	Less than \$25,000	129
		\$25,000 to \$49,999	289
	sources for all persons living in your household.)	\$50,000 to \$74,999	229
		\$75,000 to \$99,999	199
		\$100,000 to \$149,999	129
		\$150,000 or more	78
	Are you Spanish, Hispanic or Latino?	No, not Spanish, Hispanic	948
		Yes, I consider myself to b	68
	What is your race? (Mark one or more races to	American Indian or Alaska	19
	indicate what race you consider yourself to be.)	Asian, Asian Indian or Pac	19
		Black or African American	28
		White	93
		Other	69
	How did you hear about this survey? (Select all that apply.)	The County's website	79
		The County's social media	99
		Received an email from th	119
		In a County newsletter or	19
		Received a postcard or let	0 9
		Nextdoor	89
		In my Facebook feed	109
		Saw it on the County's ca	18
		Saw it in a newspaper arti	419
		Heard about it from a fam	28
		Heard about it from a bus	19
		Other	159
		Polco's weekly email	19
		Polco social media post	18
		On my Polco feed	18

Dear Charlotte County Resident,

Your household has been randomly selected to participate in this year's Charlotte County Community Input Survey.

You can go online and complete the survey at:

https://bit.ly/xxplaceholderxx

You can also wait for your survey to arrive in the mail in a few days. We look forward to your input regarding the future of Charlotte County.

Thank you,

Bill Iner

Bill Truex, Chairman Charlotte County Board of County Commissioners

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Charlotte County Government Administration/PIO

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Charlotte County Government Public Information Office

Public Information Office 18500 Murdock Circle, Suite 538 Port Charlotte, FL 33948 Presorted First Class Mail US Postage PAID Boulder, CO Permit NO.94

"To Exceed Expectations in the Delivery of Public Services."



www.CharlotteCountyFL.gov

November 2020

Dear Charlotte County Resident:

Your household has been selected at random to participate in this year's Charlotte County Community Survey – a tool to assist in gathering citizen's input from residents like yourself.

Your input is important to us and will remain anonymous. In order to gather input from a diversified group of residents, we ask that the adult in your household complete the survey who most recently had a birthday.

The survey will only take a few minutes of your time and an enclosed postage-paid envelope is enclosed for your convenience or you may complete the survey online at:

https://bit.ly/xxplaceholderxx

If you have any questions regarding the survey, feel free to contact the Public Information Office at 941-623-1092.

Thank you in advance for time and participation. We look forward to hearing from you.

Kind Regards,

Bill Inver

Bill Truex, Chairman **Charlotte County Board of County Commissioners**



`To exceed expectations in the delivery of public services.'

www.CharlotteCountyFL.gov

November 2020

Dear Charlotte County Resident,

Here's another chance if you haven't already responded to the 2020 Charlotte County Community Survey! **If you completed it and sent it back, we thank you for your time and ask you to recycle this survey. Please do not respond twice.**

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We look forward to your input regarding the future of Charlotte County.

Thank you,

Bill Inver

Bill Truex, Chairman Charlotte County Board of County Commissioners

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Charlotte County 2020 Community Survey

Please complete this survey if you are the adult (age 18 or older) in the household who most recently had a birthday (the year of birth does not matter). Your responses are anonymous and will be reported in group form only.

1. Please rate each of the following aspects of quality of life in Charlotte County.

i i loube fute cuch of the fonothing aspects of quality of the in charlotte county.							
<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>			
1	2	3	4	5			
1	2	3	4	5			
1	2	3	4	5			
1	2	3	4	5			
1	2	3	4	5			
	2	3	4	5			
	2	3	4	5			
1	2	3	4	5			
	Excellent 	Excellent Good	Excellent Good Fair	$\begin{array}{c cccc} \underline{Excellent} & \underline{Good} & \underline{Fair} & \underline{Poor} \\ \hline & & 1 & 2 & 3 & 4 \\ \hline & & 1 & 2 & 3 & 4 \\ \hline & & 1 & 2 & 3 & 4 \\ \hline & & 1 & 2 & 3 & 4 \\ \hline & & 1 & 2 & 3 & 4 \\ \hline & & 1 & 2 & 3 & 4 \\ \hline & & & 1 & 2 & 3 & 4 \\ \hline & & & 1 & 2 & 3 & 4 \\ \hline & & & 1 & 2 & 3 & 4 \\ \hline \end{array}$			

2. Please rate each of the following characteristics as they relate to Charlotte County as a whole.

6	<u>Excellent</u>	Good	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall economic health of Charlotte County	1	2	3	4	5
Overall quality of the transportation system (auto, bicycle, foot, bus)					
in Charlotte County		2	3	4	5
Overall design or layout of Charlotte County's residential and commen					
areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4	5
Overall quality of the utility infrastructure in Charlotte County					
(water, sewer, storm water, electric/gas)		2	3	4	5
Overall feeling of safety in Charlotte County		2	3	4	5
Overall quality of natural environment in Charlotte County		2	3	4	5
Overall quality of parks and recreation opportunities		2	3	4	5
Overall health and wellness opportunities in Charlotte County		2	3	4	5
Overall opportunities for education, culture and the arts		2	3	4	5
Residents' connection and engagement with their community		2	3	4	5

3. Please indicate how likely or unlikely you are to do each of the following.

Very <u>likely</u>	Somewhat likely	Somewhat unlikely	Very unlikely	Don't <u>know</u>
Recommend living in Charlotte County to someone who asks1	2	3	4	5
Remain in Charlotte County for the next five years1	2	3	4	5

4. Please rate how safe or unsafe you feel:

	Very <u>safe</u>	Somewhat <u>safe</u>	Neither saf nor unsafe		Very <u>unsafe</u>	Don't <u>know</u>
In your neighborhood during the day	1	2	3	4	5	6
In Charlotte County's downtown/commercial area						
during the day	1	2	3	4	5	6
From property crime		2	3	4	5	6
From violent crime		2	3	4	5	6
From fire, flood or other natural disaster	1	2	3	4	5	6
5. Please rate the job you feel the Charlotte County	commu	inity does a	t each of th	e following.		
		<u> </u>	Excellent (<u>Good</u> <u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Making all residents feel welcome			1	2 3	4	5
Attracting people from diverse backgrounds			1	2 3	4	5
Valuing/respecting residents from diverse backgrou				2 3	4	5
Taking care of vulnerable residents (elderly, disable	ed, home	eless, etc.)	1	2 3	4	5

6. Please rate each of the following characteristics as they relate to Charlotte County as a whole.

Excellent	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall quality of business and service establishments in Charlotte County 1	2	3	4	5
Variety of business and service establishments in Charlotte County	2	3	4	5
Vibrancy of downtown/commercial area1	2	3	4	5
Employment opportunities1	2	3	4	5 5
Shopping opportunities1	2	3	4	5.
Cost of living in Charlotte County 1	2	3	4	5
Overall image or reputation of Charlotte County1	2	3	4	5 ;



7	Please rate each of the following characteristics as they relate to	Charlotte (ounty a	s a who		community survey
/.	Thease rate each of the following characteristics as they relate to	Excellent	<u>Good</u>	<u>Fair</u>		<u>Don't know</u>
	Traffic flow on major streets		2	3	4	5
	Ease of public parking		2	3	4	5
	Ease of travel by car in Charlotte County		2	3	4	5
	Ease of travel by public transportation in Charlotte County		2	3	4	5
	Ease of travel by bicycle in Charlotte County		2	3	4	5
	Ease of walking in Charlotte County		2	3	4	5
	Well-planned residential growth		2	3	4	5
	Well-planned commercial growth		2	3	4	5
	Well-designed neighborhoods		2	3	4	5
	Preservation of the historical or cultural character of the community.		2	3	4	5
	Public places where people want to spend time		2	3	4	5
	Variety of housing options		2	3	4	5
	Availability of affordable quality housing		2	3	4	5
	Overall quality of new development in Charlotte County		2	3	4	5
	Overall appearance of Charlotte County		2	3	4	5
	Cleanliness of Charlotte County		2	3	4	5
	Water resources (beaches, lakes, ponds, riverways, etc.)		2	3	4	5
	Air quality		2	3	4	5
	Availability of paths and walking trails		2	3	4	5
	Fitness opportunities (including exercise classes and paths or trails, e		2	3	4	5
	Recreational opportunities		2	3	4	5
	Availability of affordable quality food		2	3	4	5
	Availability of affordable quality health care		2	3	4	5
	Availability of preventive health services		2	3	4	5
	Availability of affordable quality mental health care		2	3	4	5
	Opportunities to attend cultural/arts/music activities		2	3	4	5
	Community support for the arts		2	3	4	5
	Availability of affordable quality childcare/preschool		2	3	4	5
	K-12 education		2	3	4	5
	Adult educational opportunities		2	3	4	5
	Sense of civic/community pride		2	3	4	5
	Neighborliness of residents in Charlotte County		2	3	4	5
	Opportunities to participate in social events and activities		2	3	4	5
	Opportunities to attend special events and festivals		2	3	4	5
	Opportunities to volunteer		2	3	4	5
	Opportunities to participate in community matters		2	3	4	5
	Openness and acceptance of the community toward people		_	-	_	-
	of diverse backgrounds		2	3	4	5
0						
8.	Please indicate whether or not you have done each of the followi	ng in the la	st 12 mo	ontns.	Ne	Vez
	Contacted Charlotte County (in-person, phone, email or web) for help	orinformat	tion		<u>No</u>	<u>Yes</u> 2
	Contacted Charlotte County (In-person, phone, email of web) for help					2
	Attended a local public meeting (of local elected officials like City Cou			our opin	1011.1	2
	Commissioners, advisory boards, town halls, HOA, neighborhood w		-		1	2
	Watched (online or on television) a local public meeting					2
	Volunteered your time to some group/activity in Charlotte County					2
	Campaigned or advocated for a local issue, cause or candidate					2
	Voted in your most recent local election					2
	Used public transportation instead of driving					2
	Carpooled with other adults or children instead of driving alone					2
	Walked or biked instead of driving					2

Charlotte County 2020 Community Survey 9. Please rate the quality of each of the following court of

9.	Please rate the quality of each of the following services in Cha	arlotte County	v.			
		Excellent	Good	<u>Fair</u>	Poor	<u>Don't know</u>
	Public information services		2	3	4	5
	Economic development		2	3	4	5
	Traffic enforcement		2	3	4	5
	Traffic signal timing		2	3	4	5
	Street repair		2	3	4	5
	Street cleaning		2	3	4	5
	Street lighting		2	3	4	5
	Sidewalk maintenance		2	3	4	5
	Bus or transit services		2	3	4	5
	Land use, planning, and zoning		2	3	4	5
	Code enforcement (weeds, abandoned buildings, etc.)		2	3	4	5
	Affordable high-speed internet access		2	3	4	5
	Garbage collection		2	3	4	5
	Drinking water		2	3	4	5
	Sewer services		2	3	4	5
	Storm water management (storm drainage, dams, levees, etc.)		2	3	4	5
			2	3	4	5
	Power (electric and/or gas) utility		_	-	-	-
	Utility billing		2	3	4	5
	Police/Sheriff services		2	3	4	5
	Crime prevention		2	3	4	5
	Animal control		2	3	4	5
	Ambulance or emergency medical services		2	3	4	5
	Fire services		2	3	4	5
	Fire prevention and education	1	2	3	4	5
	Emergency preparedness (services that prepare the community		_	-		_
	for natural disasters or other emergency situations)		2	3	4	5
	Preservation of natural areas (open space, farmlands and greenbe	-	2	3	4	5
	Charlotte County open space		2	3	4	5
	Recycling		2	3	4	5
	Yard waste pick-up		2	3	4	5
	County parks	1	2	3	4	5
	Recreation programs or classes	1	2	3	4	5
	Recreation centers or facilities	1	2	3	4	5
	Health services		2	3	4	5
	Public library services	1	2	3	4	5
	Overall customer service by Charlotte County employees					
	(Sheriff, receptionists, planners, etc.)	1	2	3	4	5
10	. Please rate the following categories of Charlotte County gove	rnment perfo	rmance.			
10	The second se	Excellent	Good	<u>Fair</u>	Poor	<u>Don't know</u>
	The value of services for the taxes paid to Charlotte County		2	3	4	5
	The overall direction that Charlotte County is taking		2	3	4	5
	The job Charlotte County government does at welcoming resident	-				
	involvement		2	3	4	5
	Overall confidence in Charlotte County government		2	3	4	5
	Generally acting in the best interest of the community		2	3	4	5
	Being honest		2	3	4	5
	Being open and transparent to the public		2	3	4	5
	Informing residents about issues facing the community		2	3	4	5
	Treating all residents fairly		2	3	4	5
	Treating residents with respect	1	2	3	4	5

THE NCSTM The National Community SurveyTM

11. Overall, how would you rate the quality of the services provide	d by each of	the follo	wing	?	
	Excellent	<u>Good</u>	Fair	<u>Poor</u>	<u>Don't know</u>
Charlotte County	1	2	3	4	5
The Federal Government	1	2	3	4	5
12. Please rate how important, if at all, you think it is for the Charl following in the coming two years.	otte County o	commun Very	-		each of the t Not at all
		<u>l import</u>	<u>ant</u>	<u>important</u>	<u>important</u>
Overall economic health of Charlotte County		2		3	4
Overall quality of the transportation system (auto, bicycle, foot, bus	•				
in Charlotte County		2		3	4
Overall design or layout of Charlotte County's residential and comm	nercial				
areas (e.g., homes, buildings, streets, parks, etc.)	1	2		3	4
Overall quality of the utility infrastructure in Charlotte County					
(water, sewer, storm water, electric/gas)	1	2		3	4
Overall feeling of safety in Charlotte County		2		3	4
Overall quality of natural environment in Charlotte County	1	2		3	4
Overall quality of parks and recreation opportunities	1	2		3	4
Overall health and wellness opportunities in Charlotte County	1	2		3	4
Overall opportunities for education, culture and the arts	1	2		3	4
Residents' connection and engagement with their community		2		3	4
13. Please indicate how much of a source, if at all, you consider eac	ch of the follo	wing to	ho fo	r ohtainir	λα
information about Charlotte County and its activities:	in of the folio	-	lajor	Minor	Not a
mormation about charlotte county and its activities.			urce	<u>source</u>	source
County meetings				<u>300100</u> 2	3
County website (www.CharlotteCountyFL.gov)				2	3
County Government TV Channel: CC-TV live on television				2	3
County Government TV Channel: CC-TV meetings live on Facebook.				2	3
County Government TV Channel: CC-TV live on the website				2	3
Local newspapers				2	3
Network TV stations			.1	2	3
Radio				2	3
Social media (such as Facebook, Twitter, YouTube, etc.)				2	3
Word of mouth				2	3
Charlotte County, FL mobile app				2	3
Phone call to a department			.1	2	3
14. Please indicate your level of preference for each of the following					
the enhancement and improvement of Charlotte County parks a					
	Strongly prefer	<u>Some</u>		<u>prefer</u> <u>I</u>	<u>Do not prefer</u>
Public meetings			2		3
Online survey			2 2		3
Customer service kiosk (in each facility) Email requests via the County website			2		3
Social media (e.g., Facebook)			2		3
					-
15. The COVID-19 pandemic is challenging in many ways. How wor					
condition on the following:	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall physical health		2	3	4	5
Overall emotional/social health		2	3	4	5
Overall economic health	1	2	3	4	5
16. Please rate the overall response of the following government o	organizations	s to the C	OVID	-19 pand	emic:
	-	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	Don't know
The Federal Government		2	3	4	5
The State Government		2	3	4	5
Charlotte County Government	1	2	3	4	5

Charlotte County 2020 Community Survey

Our last questions are about you and your household.

Again, all of your responses to this survey are completely anonymous and will be reported in group form only.

D1.	In general, how many times do you:								
		Several <u>times a day</u>	Once <u>a day</u>	A few times <u>a week</u>	Every <u>few weeks</u>	Less often <u>or never</u>	Don't <u>know</u>		
	Access the internet from your home using		2	2		_			
	a computer, laptop or tablet computer		2	3	4	5	6		
	Access the internet from your cell phone	1	2	3	4	5	6		
	Visit social media sites such as Facebook,		_	_					
	Twitter, WhatsApp, etc		2	3	4	5	6		
	Use or check email		2	3	4	5	6		
	Share your opinions online		2	3	4	5	6		
	Shop online	1	2	3	4	5	6		
D2.	Would you say that in general your hea	lth is:							
		Good O H	Fair	O Poor					
D3.	What impact, if any, do you think the e Do you think the impact will be:	conomy will hav	ve on yo	our family inco	me in the ne	xt 6 months	?		
	O Very positive O Somewhat posi	tive O Neutr	al (• Somewhat ne	egative	O Very negat	tive		
D4.	 How many years have you lived in Cha County? Less than 2 years 2-5 years 6-10 years 11-20 years More than 20 years 	rlotte	to ye m yc	ow much do yo otal income bef ear? (Please in oney from all s our household.) Less than \$25,) \$25,000 to \$49	Fore taxes wi clude in you sources for a) 000 • \$7	ll be for the r total incon	current ne iving in ,999		
D5.	 Which best describes the building you One family house detached from any of Building with two or more homes (duplex, townhome, apartment or condition) Mobile home Other 	ther houses	D11. A	9 \$50,000 to \$74 re you Spanish 9 No, not Spanis 9 Yes, I consider Latino	, Hispanic o h, Hispanic o	r Latino			
	 Do you rent or own your home? O Rent O Own About how much is your monthly hous 		 D12. What is your race? (Mark one or more races to indicate what race you consider yourself to be. American Indian or Alaskan Native Asian, Asian Indian or Pacific Islander Black or African American 						
D 7.	for the place you live (including rent, n payment, property tax, property insur-	nortgage		White Other					
	homeowners' association (HOA) fees)? O Less than \$500 \$2,000 to \$2 O \$500 to \$999 \$2,500 to \$2 O \$1,000 to \$1,499 \$3,000 to \$3 O \$1,500 to \$1,999 \$3,500 or method	,499 ,999 ,499 pre	000000000000000000000000000000000000000	which catego 18-24 years 25-34 years 35-44 years 45-54 years	• 55 • 65	e? -64 years -74 years years or old	er		
D8.	Do any children 17 or under live in you household? • No • Yes	ır	0	/hat is your gei Female Male					
D9.	Are you or any other members of your household aged 65 or older? O No O Yes		0	Identify in ano	ther way				

Thank you!Please return the completed survey in the postage-paid envelope to:
National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502

Page 5 of 5

Dear Charlotte County Resident,

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