## Charlotte County Government "To exceed expectations in the delivery of public services.



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May 4, 2016

East & West Spring Lake Wastewater Expansion Project

Re: Utilities Connection Phase 1, Contract B

Dear Property Owner:

Please be advised that starting the end of May, the Utilities Department will begin the process of connecting homes to the sewer system. You are located in the first phase of the connection project. We will work hard to keep you apprised of the progress and when we may begin work in your immediate neighborhood. We anticipate your phase will take about five months to complete. A map of the connection phase is enclosed with this letter. Utilities Department construction crews will disconnect your current system and connect your home to the sewer system installed during the construction phase of the project.

Before this work begins to connect your home, the following action steps will be made to keep you apprised of the progress:

- 1) Individual meetings with property owners will take place prior to site work
- 2) Approximately 3 weeks prior to anticipated connection: door hanger notification
- 3) 48 hours prior to anticipated connection: reminder door hanger notification
- 4) Day of connection: door knock reminder

We thank you in advance for your patience while we are in your neighborhood. We look forward to serving you. To schedule your onsite visit, please call our office during normal business hours at 941.764.4534.

Sincerely,

Bruce R. Bullert, PE

**Engineering Services Manager** 

Brue R. Bulle

Attachment File 11-0048