

# OPERATIONS

- **Calls Presented:** 7,730
- **Call Wait Time:** 2 minutes, 52 seconds
- **Sewer Connections:** 49,394  
(167 increase from March)
- **Water Connections:** 72,744  
(50 increase from March)

## Charlotte County, FL App Requests

- 3 Misc.—Utilities Department
- 2 Utilities Billing
- 7 Utilities Department Service  
12 Total

## Charlotte County Utilities Facebook

3,502 Follows

2024 Water Quality Reports Now Available:

<https://tinyurl.com/2024-CCR-Peace-River>

<https://tinyurl.com/2024-CCR-Burnt-Store>

**Remember, every drop counts!**

## Important Information:

The Customer Payment Center is located at the Murdock Administration Center, 18500 Murdock Circle, B-109, in Port Charlotte is open.

**Monday through Friday— 9 a.m. to 4 p.m.**

The Customer Payment Center assisted 898 individuals for the month of March.

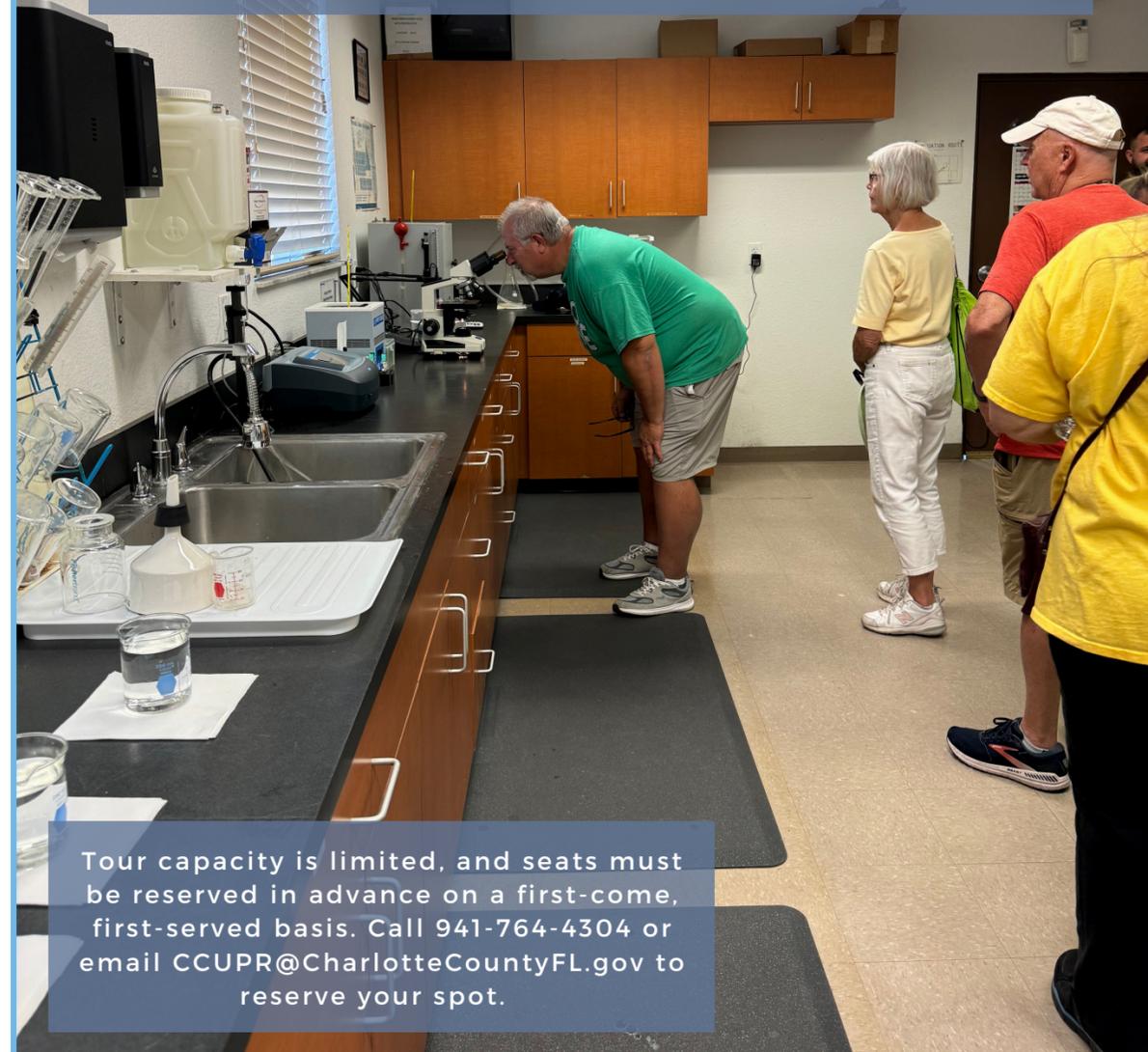


# CHARLOTTE COUNTY

## Utilities

## LAST CHANCE Wastewater Facility Tour

ROTONDA WATER  
RECLAMATION FACILITY  
3740 KENDALL ROAD  
ROTONDA WEST, FL  
33946  
MAY 6, 10 AM TO 12 PM



Tour capacity is limited, and seats must be reserved in advance on a first-come, first-served basis. Call 941-764-4304 or email [CCUPR@CharlotteCountyFL.gov](mailto:CCUPR@CharlotteCountyFL.gov) to reserve your spot.

## UNDER CONSTRUCTION



### **Ackerman Septic to Sewer Project:**

Construction of a wastewater system to service approximately 2,135 properties with sewer service is underway. Zones 1 and 2 and the vacuum station are complete, and Zones 1 and 2 sewer connections are underway. Construction for Zones 3, 4 and LPS is expected to start in the spring.

[AckermanProject.com](http://AckermanProject.com)

**March Connections: 7 Total Connections: 423**

### **Hillsborough Boulevard 8-inch Water Main Project:**

This project is installing an 8-inch water main along Hillsborough Boulevard from Yorkshire St. to US 41. The water main will be installed parallel to the Peace River Manasota Water Authority's 42-inch Phase 2B Pipeline. Construction of the 8-inch water main is underway. The Utilities Department reminds motorists to always remain alert and to exercise caution when traveling near construction zones.

### **East Port Water Reclamation Facility Expansion**

This project includes expanding the current water reclamation facility to treat six million gallons of wastewater per day to nine million gallons per day. The project also includes advanced wastewater treatment, which is a valuable addition to the treatment process to ensure treated water has as low concentrations of nutrients as possible. Construction is underway.

**To provide safe, reliable drinking water, reclaimed water and wastewater service for the enrichment of the community.**