



Charlotte County Resources

Find more info on CharlotteCountyFL.gov/storm
Call 941.833.4000 8 a.m. to 5 p.m. Monday-Friday



Apply for Disaster Assistance Now



FEMA | DISASTER ASSISTANCE

1-800-621-3362 DisasterAssistance.gov
711 or Video Relay Service (VRS): 1-800-621-3362

Please have the following available:

- Address & condition of damaged home
- Insurance info, & social security number
- Phone number, address, email for notifications

Direct Deposit: Disaster assistance funds can be sent directly to your bank account (provide your bank type, account & routing number).

Stay in touch with FEMA: You will receive a FEMA registration number when you apply. Save this number when you contact FEMA.

Disaster assistance is available without regard to race, color, religion, national origin, sex, age, disability, English proficiency, or economic status.

Free Cleanup Assistance with Samaritan’s Purse

Samaritan’s Purse is assisting homeowners who were affected by Hurricane Milton. Volunteers may be available to help with flood cleanup and sanitizing, roof tarping, chainsaw work and more. This is a free service. Call 833-747-1234 to speak with a Samaritan’s Purse representative.

CrisisCleanup.org Cleanup Assistance for

Hurricanes Helene and Milton: 844.965.1386
Hotline open until Oct. 25, 2024. All services free, but not guaranteed due to overwhelming need: Muck out, trees, tarps, debris and more.

IF YOU HAVEN’T ALREADY – APPLY FOR ASSISTANCE – FEMA

Individual & Business Assistance for Hurricane Helene - apply in several ways:

- Online at DisasterAssistance.gov
- On the FEMA mobile app
- Call 800.621.3362 from 7 a.m. to 10 p.m.
- Visit **FEMA Disaster Recovery Center** open 7 a.m.-7 p.m. 7 days a week at South County Regional Park Recreation Center, 670 Cooper St., Punta Gorda



DAMAGE REPORTING

Assist us in the disaster response - help us collect damage assessments. Visit tinyurl.com/reportingdamage, enter your address, select the type of damage, and upload a photo.

COMFORT STATIONS ARE OPEN – SHOWERS, RESTROOMS, LAUNDRY

Showers, restrooms, laundry (bring your supplies)

- Harold Avenue Regional Park Recreation Center, 23400 Harold Ave., Port Charlotte
- South County Regional Park, 670 Cooper St., Punta Gorda
- Fellowship Church of Englewood, 140 Rotonda Blvd. W., Rotonda West

Charlotte County Transit provides free rides to the comfort stations. Call 941.833.4000.

LEGAL SERVICES

Florida Rural Legal Services is a nonprofit law firm that provides free civil legal assistance. Visit FRLS.org or call 1.888.582.3410.

NON-PROFIT RESOURCES



For more resources and assistance, visit www.coadfl.org

Community Organizations Active in a Disaster

PRIVATE WELL TESTING

Test your well water for free (while supplies last) if you are concerned that your private well may have been contaminated:

1. Pick up a kit from the Department of Health in Charlotte County Environmental Health office, 8 a.m.-4:30 p.m., 1100 Loveland Blvd.
2. Follow the directions on the kit’s instruction.
3. Take the water sample to the Benchmark Private Well Testing Laboratory, 1001 Corporate Ave., Suite 102, North Port.
4. Results will come from the lab.

THREE LIBRARIES HAVE REOPENED

Port Charlotte Public Library at 2280 Aaron St., Port Charlotte; Punta Gorda Charlotte Library at 401 Shreve St., Punta Gorda; Englewood Charlotte Public Library at 3450 N Access Rd., Englewood have all reopened and resumed normal operating hours. Library patrons will have access to charging stations, computers, and Wi-Fi.

ALERT CHARLOTTE

Get alerted about emergencies by signing up for our emergency alert program. Receive messages wherever you specify: home, mobile or business phones, email address, text messages, and more. www.CharlotteCountyFL.gov/alertcharlotte

CHARCOCARES

Text CHARCOCARES to 888-777 to receive text updates about the latest area recovery resources.

BUSINESS DISASTER LOANS

If you have business losses you may qualify for assistance from the U.S. Small Business Administration. Visit lending.sba.gov.

FOLLOW ON SOCIAL MEDIA

- facebook.com/oemcharlottecounty
- instagram.com/charlottefleoc
- x.com/cccoem

MULTI-AGENCY RESOURCE CENTER

Open inside the Port Charlotte Town Center Mall, 1441 Tamiami Trail, across the FYE store, to assist residents affected by Hurricane Milton providing local and state resources to support recovery efforts:

- 10 a.m.-6 p.m. Monday-Saturday
- 12 p.m.-6 p.m. Sunday

Charlotte County Transit Services is offering free rides to and from the MARC. Call 941-575-4000 option 1 to schedule a ride.

PRICE GOUGING

State Price Gouging Hotline: 1.866.966.7226. Florida's price gouging law applies to items and services essential to getting ready for or recovering from a storm within the areas of a declared state of emergency. Visit MyFloridaLegal.com.

SOLID WASTE SERVICES

Residential curbside collection has resumed the regular schedule. The **Mid-County and West Charlotte Mini-Transfer and Recycling Facilities** have reopened with an extended schedule of 9 a.m. to gates closing at 4:45 p.m. Monday-Saturday. **Charlotte County Landfill** is open 7 a.m.-4:30 p.m., Monday-Friday and 7 a.m.-12:30 p.m., Saturdays.

STORM DEBRIS

It is the property owners' responsibility to separate debris into categories, placing piles in county-maintained right-of-way, off the road, not on private property: construction & demolition materials, electronic waste (e-waste), household hazardous waste, white goods, vegetation, household garbage.

Do not place trash or debris around fire hydrants, backflow preventers, automated flushers, valve covers, water sample stations or water meter boxes. Do not place it under power lines or trees.

DO NOT PUT SAND IN ROADS USE THE TWO SAND DROP-OFF SITES.

Two sand drop-off sites are open 7 a.m.-6 p.m. daily at the north end of the parking area in Englewood Beach at Chadwick Park, 2100 N. Beach Road in Englewood, and at 1 N. Gulf Blvd. on Don Pedro Knight Islands.

Do not put the sand on the beach - It is not allowed by the state and you may be fined. Contractors and residents can drop off sand (no dirt, no muck) for free. You may empty sandbags at the site, but do not leave bags and containers at the site.

INFO HUBS

Find the latest editions of this resource sheet online at CharlotteCountyFL.gov/storm and at Info Hubs:



South County Regional Park
Recreation Center
670 Cooper St., Punta Gorda

Englewood Charlotte Public Library
3450 N Access Rd., Englewood

Ann & Chuck Dever Regional Park
Recreation Center
6961 San Casa Drive., Englewood